Central Oregon Community Health Survey 2023

Central Oregon Region



Agenda

- 1. Survey Background
- 2. Survey Results
 - a) Demographics
 - b) Supports
 - c) Health Care

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3. Discussion

Background

- Online and paper-based survey
- 3,835 total respondents

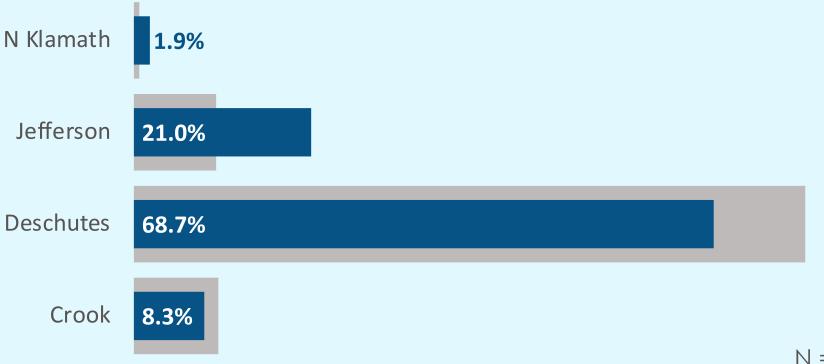


Demographics



PERCENT RESPONSE BY COUNTY COMPARED TO POPULATION

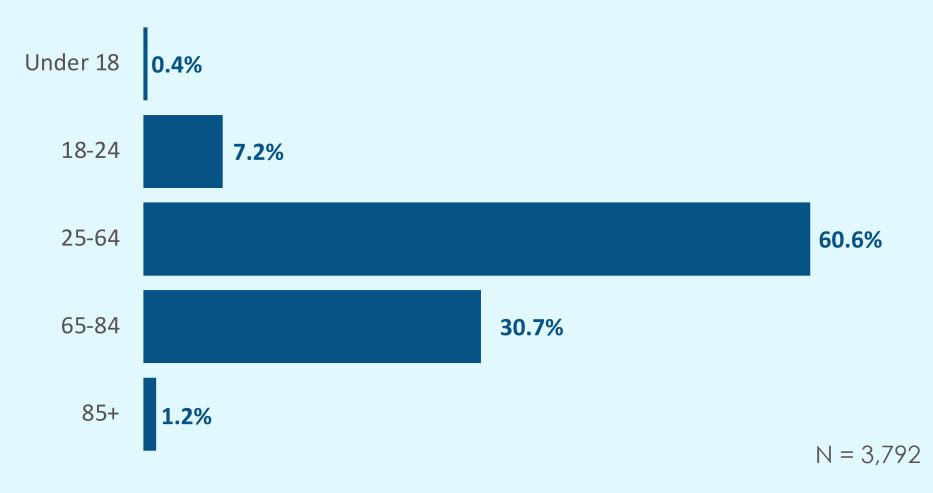
Population (2021) Response



N = 3,804

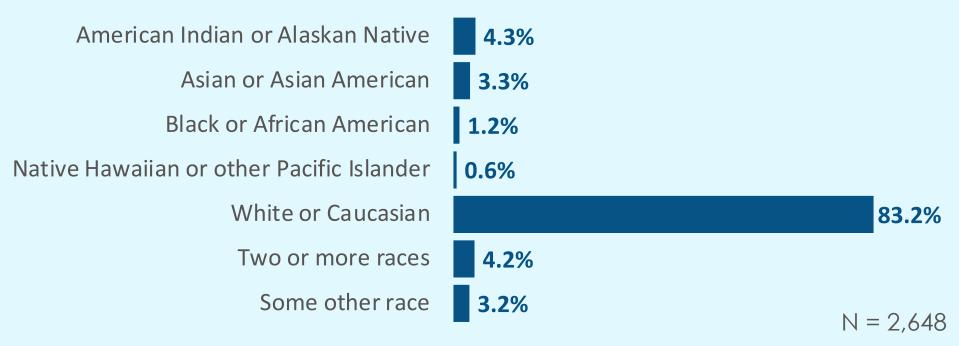


PERCENT RESPONSE BY AGE

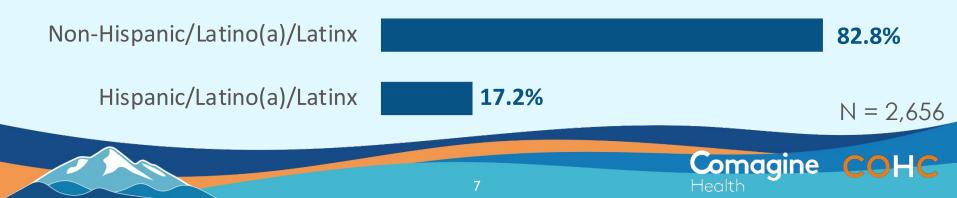




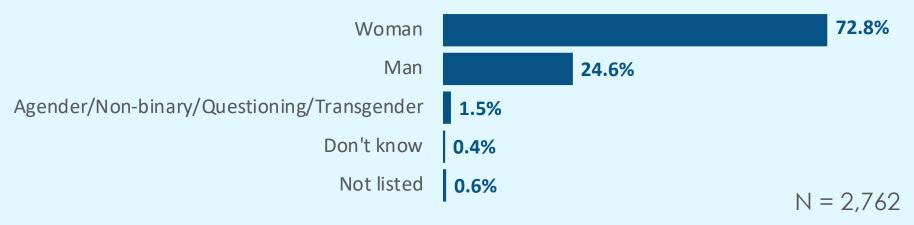
PERCENT RESPONSE BY RACE



PERCENT RESPONSE BY ETHNICITY



GENDER



SEXUAL ORIENTATION



PERCENT RESPONSE BY LANGUAGE

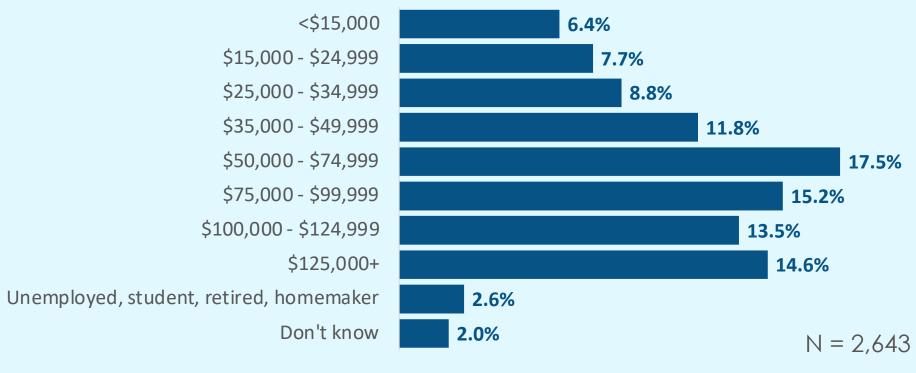


PERCENT RESPONSE BY LANGUAGE SPOKEN AT HOME

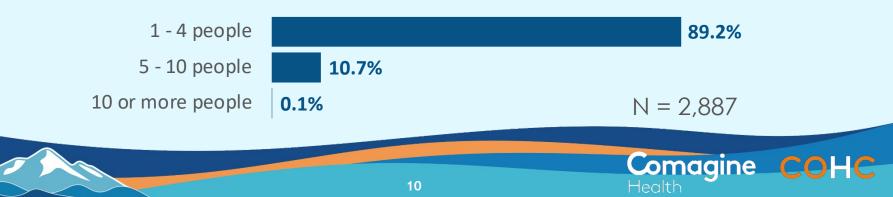


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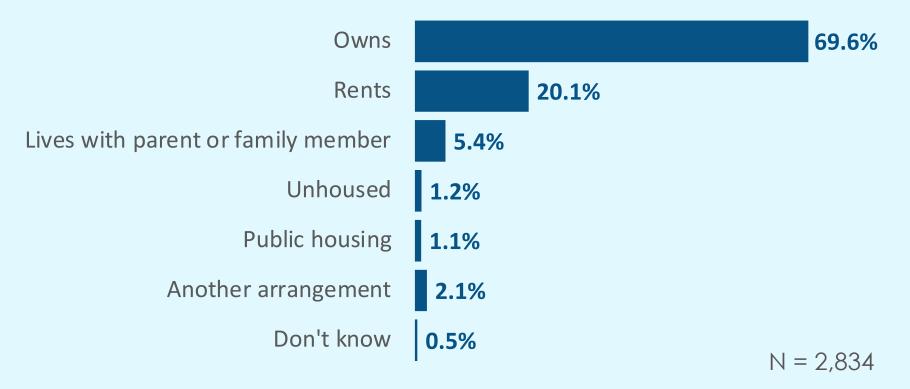
HOUSEHOLD INCOME



HOUSEHOLD SIZE

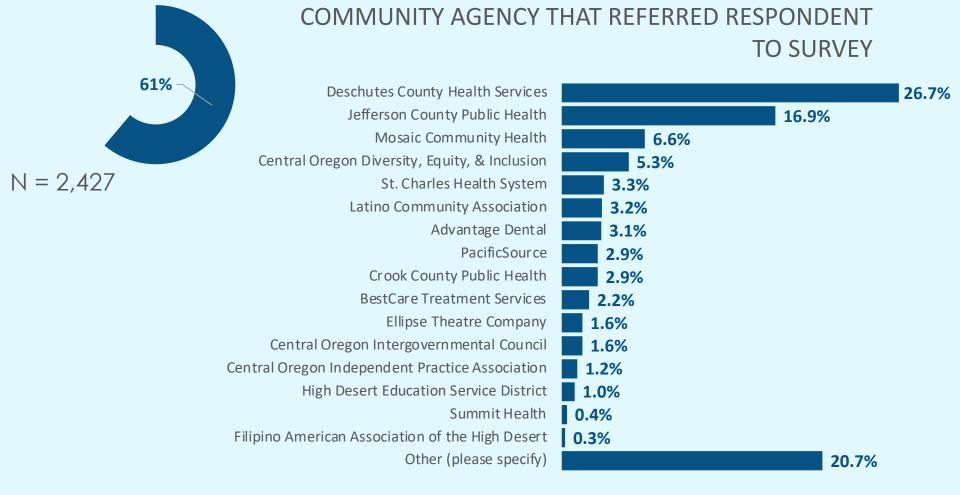


HOUSING SITUATION



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HEARD ABOUT THIS SURVEY FROM A COMMUNITY ORGANIZATION



N = 1,470

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Supports



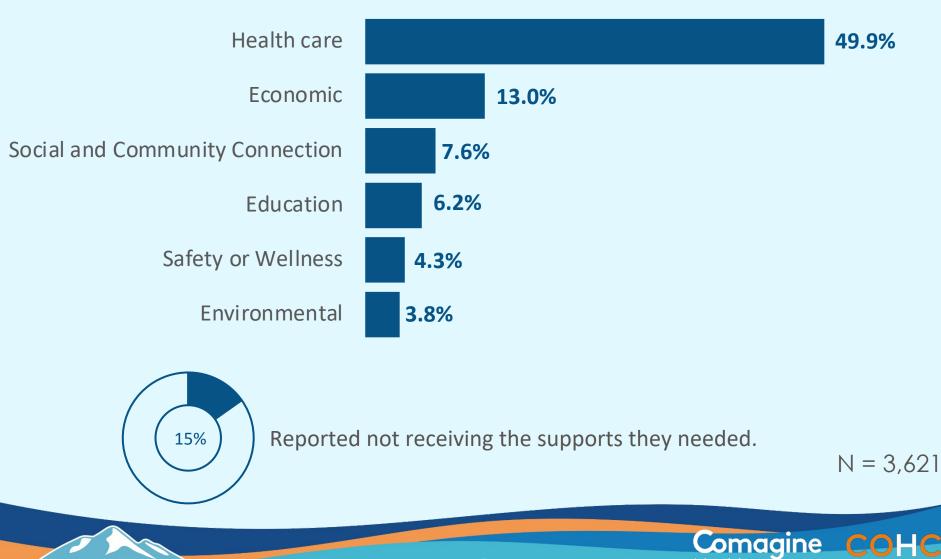
Support Examples from the Survey

- Economic supports: safe workplace, job stability, good paying job
- Education supports: childcare, good schools, school-based resources
- Health care supports: specialty health care, mental health care, doctors, clinics, hospitals, public health
- **Safety or wellness supports:** community, safety, housing, grocery stores, parks, transportation, internet
- Social and community connection supports: opportunities for involvement in public decision-making, arts and cultural centers, faith-based centers an/or organizations, summer youth camps
- Environmental supports: air quality, water quality, walkability, extreme heat

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Health

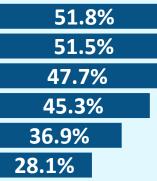
MOST IMPORTANT SUPPORTS RECEIVED



Among people that received supports, they thought they were:

Easy to get

Environmental Social and Community Safety or Wellness Health care Education Economic



High quality

Affordable



Respectful

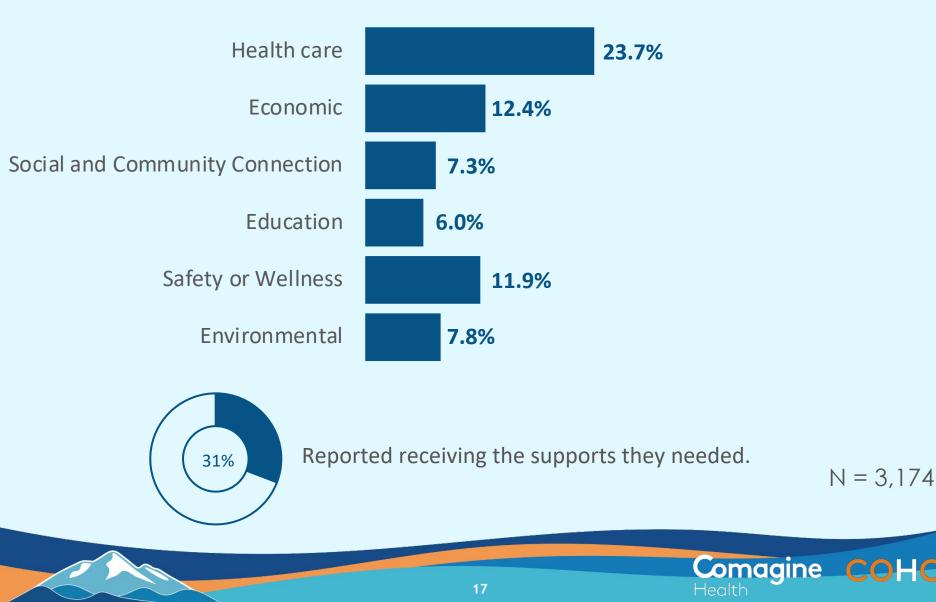
Social and Community	46.5%	Health care	36.9%	N = 419
Health care	41.9%	Social and Community	35.8%	N = 615
Safety or Wellness	38.2%	Safety or Wellness	34.1%	N = 505
Economic	34.1%	Education	32.4%	N = 2,309
Education	32.2%	Environmental	31.7%	N = 509
Environmental	21.2%	Economic	21.2%	N = 744

16

The N's for each social support are the same across the four graphs.

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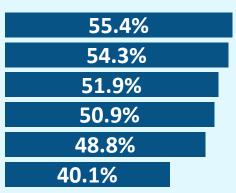
MOST IMPORTANT SUPPORT NOT RECEIVED



Among people who did not receive supports, they thought they were: Not affordable

Not easy to get

Health Care			
Economic			
Education			
Social or Community			
Safety or Wellness			
Environmental			







Not high quality

Education Social or Community Health Care Safety or Wellness Environmental Economic



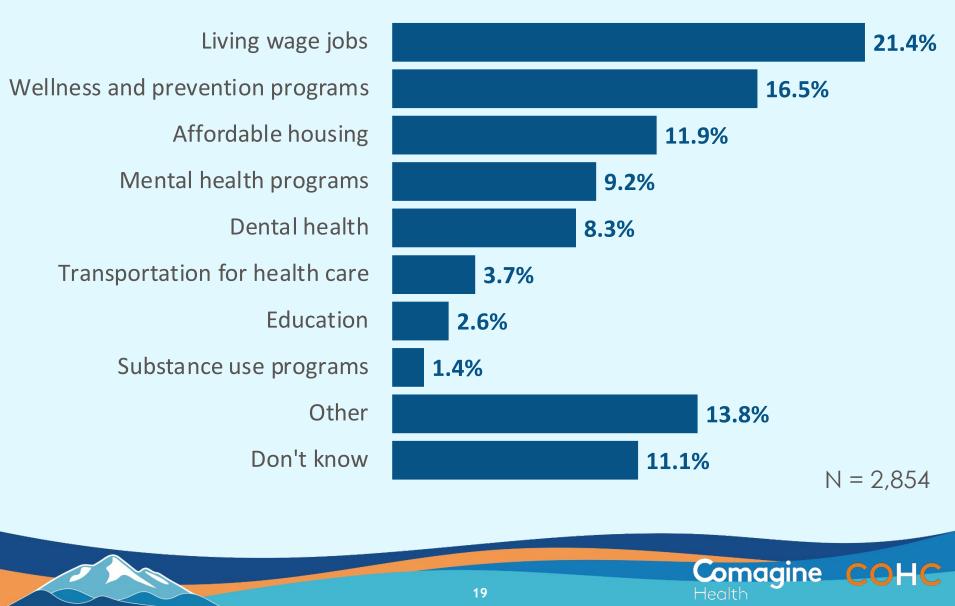
Not respectful

Social or Community	12.5%	N = 487
Education	9.9%	N = 372
Economic	6.7%	N = 611
Safety or Wellness	6.0%	N = 701
Health Care	4.8%	N = 1,100
Environmental	1.2%	N = 511

The N's for each social support are the same across the four graphs.

Comagine

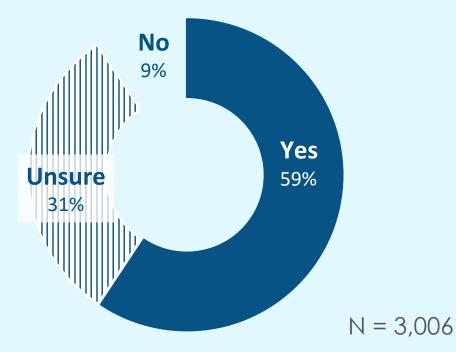
ASPECTS TO IMPROVE QUALITY OF LIFE



Health Care

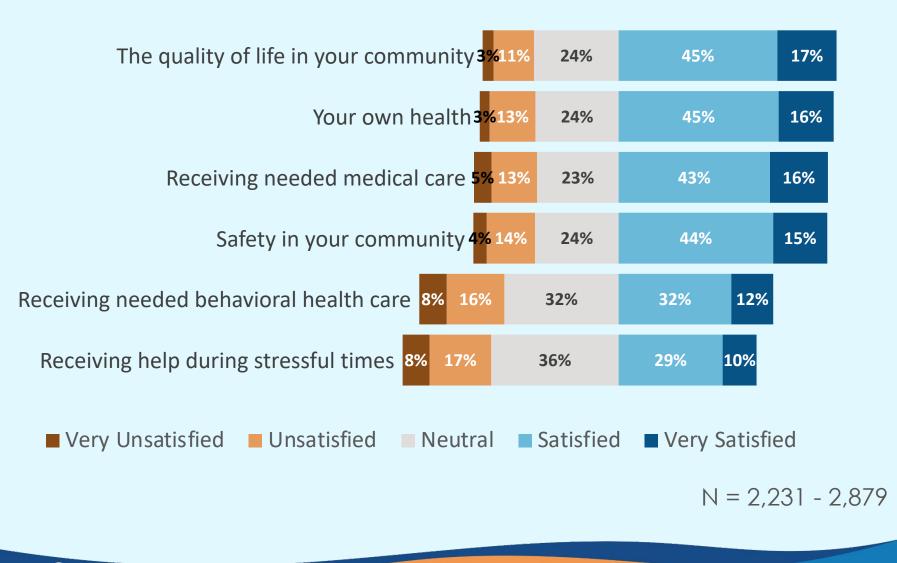


PERCENTAGE THAT TRUST HEALTH CARE SETTINGS



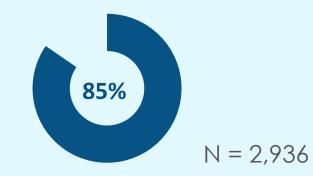


LEVEL OF SATISFACTION WITH:





PERCENTAGE THAT HAVE A PLACE TO GO FOR DENTAL CARE



DENTAL CARE RECEIVED IS:



LOCATIONS FOR SERVICES AND RESOURCES:

MEDICAL

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NON-MEDICAL

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Doctor's office		39.3%	Doctor's office	1.9%	
Family member	10.3%		Family member	10.	9%
Friend or community member	6.2%	Fri	end or community member	10.	9%
Virtual/Internet/Social media	7.8%	V	irtual/Internet/Social media	9.3%	
Hospital	11.3%		Hospital	1.1%	
ommunity based organizations	1.1%	Com	munity based organizations	10.	3%
Government agencies	2.4%		Government agencies	8.0%	
Community health center	5.4%		Community health center	3.2%	
Faith-based organizations	1.2%		Faith-based organizations	5.1%	
ail store or minute health clinic	2.6%	Retail	store or minute health clinic	2.3%	
Advocacy organizations	0.4%		Advocacy organizations	3.4%	
Peer health support	2.2%		Peer health support	1.3%	
Community health workers	1.6%		Community health workers	1.9%	
Libraries	0.7%		Libraries	2.5%	
Schools	0.4%		Schools	2.0%	
211	0.3%		211	1.1%	
Cultural centers	0.3%		Cultural centers	0.9%	
Other, not listed	4.6%		Other, not listed	6.1%	
Don't know	0.6%		Don't know	3.8%	
None	1.4%		None		13.9%
	N = 6,978				N = 6,013
	N = 0,770				11 - 0,013

LOCATIONS FOR SERVICES AND RESOURCES:

MEDICAL

NON-MEDICAL

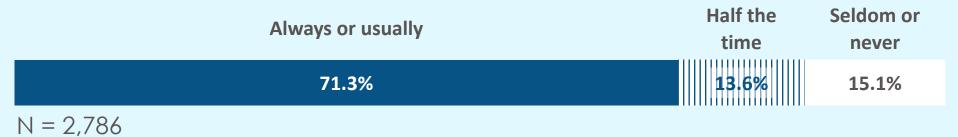
Comagine Health

DHC

Doctor's office		39.3% Eamily member	
	44.20/		10.9%
Hospital	11.3%	Friend or community member	10.9%
Family member	10.3%	Community based organizations	10.3%
Virtual/Internet/Social media	7.8%	Virtual/Internet/Social media	9.3%
Friend or community member	6.2%	Government agencies	8.0%
Community health center	5.4%	Faith-based organizations	5.1%
Retail store or minute health clinic	2.6%	Advocacy organizations	3.4%
Government agencies	2.4%	Community health center	3.2%
Peer health support	2.2%	Libraries	2.5%
Community health workers	1.6%	Retail store or minute health clinic	2.3%
Faith-based organizations	1.2%	Schools	2.0%
Community based organizations	1.1%	Community health workers	1.9%
Libraries	0.7%	Doctor's office	1.9%
Advocacy organizations	0.4%	Peer health support	1.3%
Schools	0.4%	Hospital	1.1%
211	0.3%	211	1.1%
Cultural centers	0.3%	Cultural centers	0.9%
Other, not listed	4.6%	Other, not listed	6.1%
Don't know	0.6%	Don't know	3.8%
None	1.4%	None	13.9%
	N = 6,978		N = 6,013

25

RECEIVES SERVICES WHERE THEY LIVE

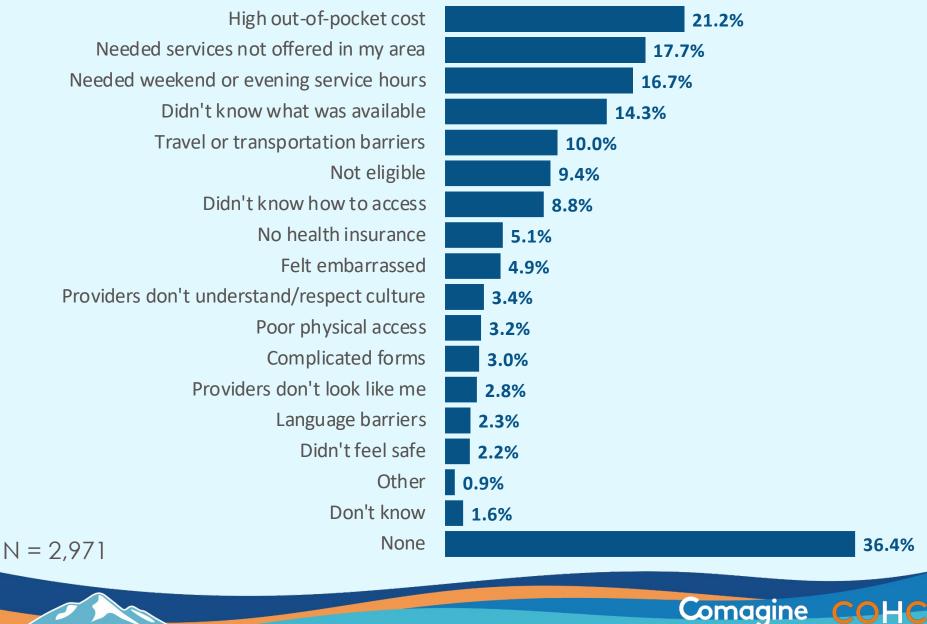


WHY PEOPLE DON'T ACCESS SERVICES WHERE THEY LIVE

High cost	11.5%	
Long wait	11.2%	
Lack of trust or previous bad experience	11.1%	
Language or cultural issues	8.3%	
No insurance or not accepted	7.4%	
Inconvenient hours of operation	6.2%	
Transportation issues	5.3%	
Didn't know where to go	2.8%	
No childcare	1.0%	
Technology challenges	0.6%	
N = 786 Other		34.6%
N = 700		

Comagine Health

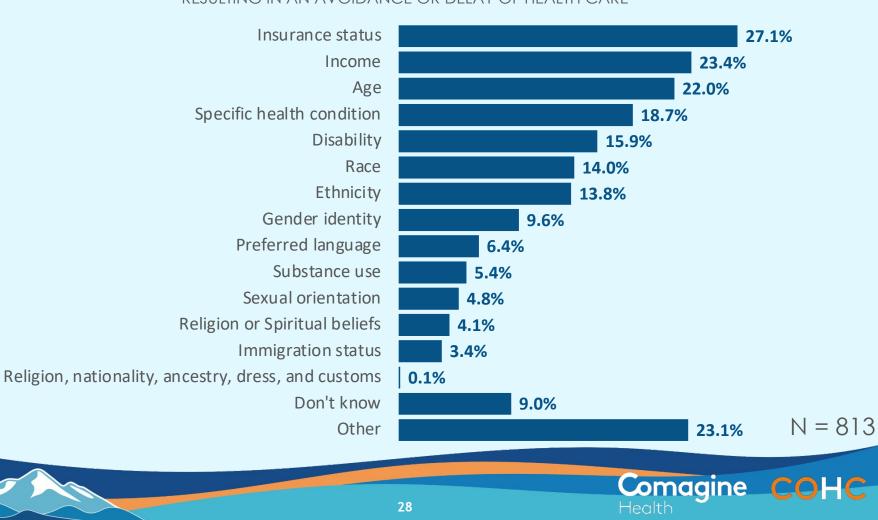
BARRIERS TO ACCESSING SERVICES



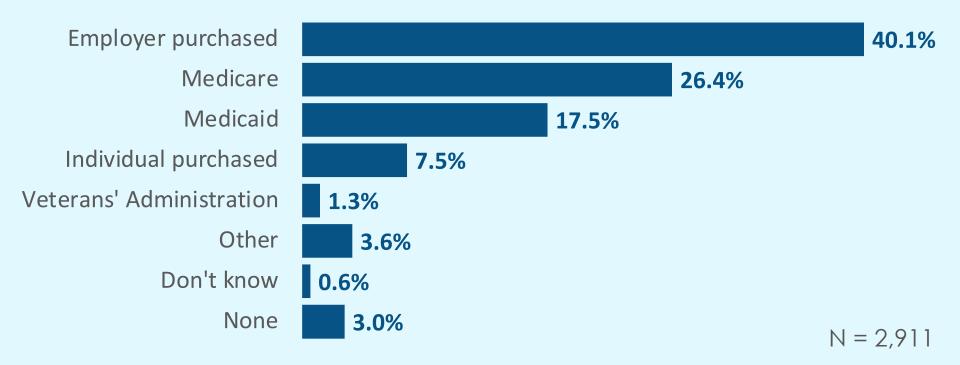
28% OF PEOPLE AVOIDED OR DELAYED IMPORTANT HEALTH CARE SERVICES BECAUSE OF FEAR OR DISCOMFORT.

N = 3,025

FACTORS IMPACTING FEAR OR DISCOMFORT RESULTING IN AN AVOIDANCE OR DELAY OF HEALTH CARE



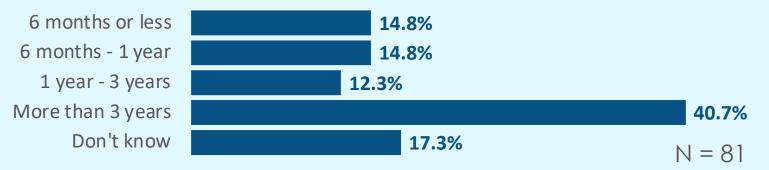
PRIMARY SOURCE OF HEALTH INSURANCE



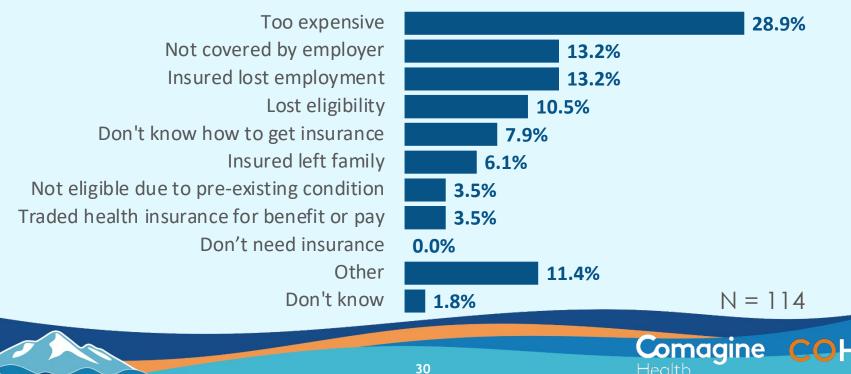


DURATION WITHOUT HEALTH INSURANCE

AMONG PEOPLE WHO REPORTED NOT HAVING INSURANCE



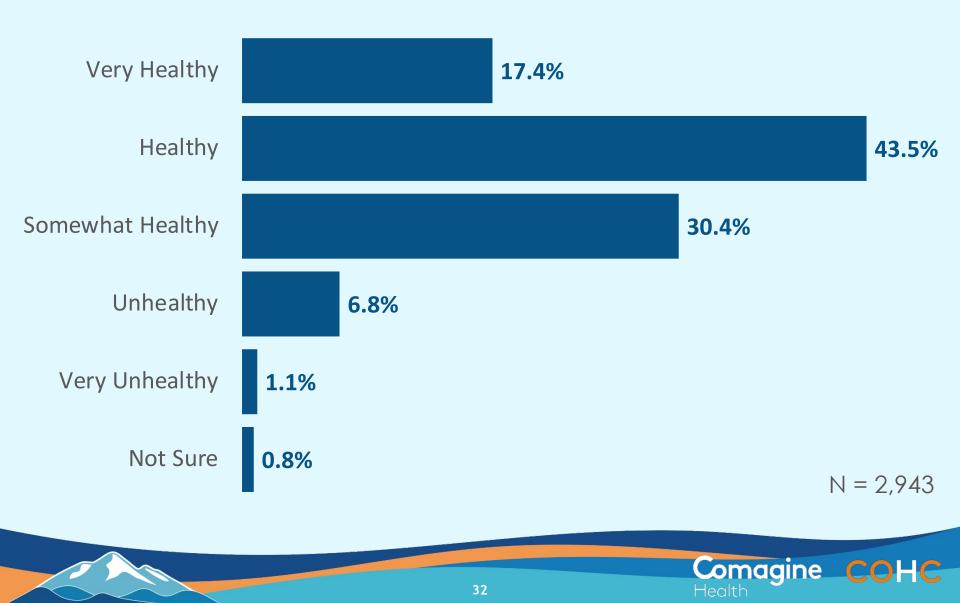
REASONS FOR BEING UNINSURED AMONG PEOPLE WHO REPORTED NOT HAVING INSURANCE



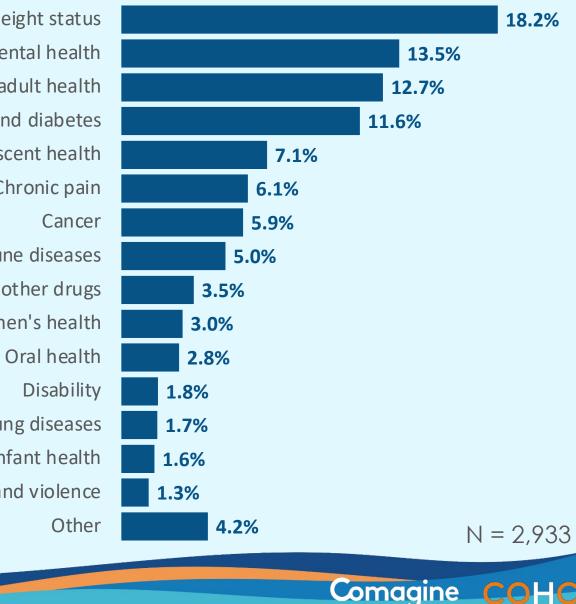
Health Conditions



HEALTH RATING

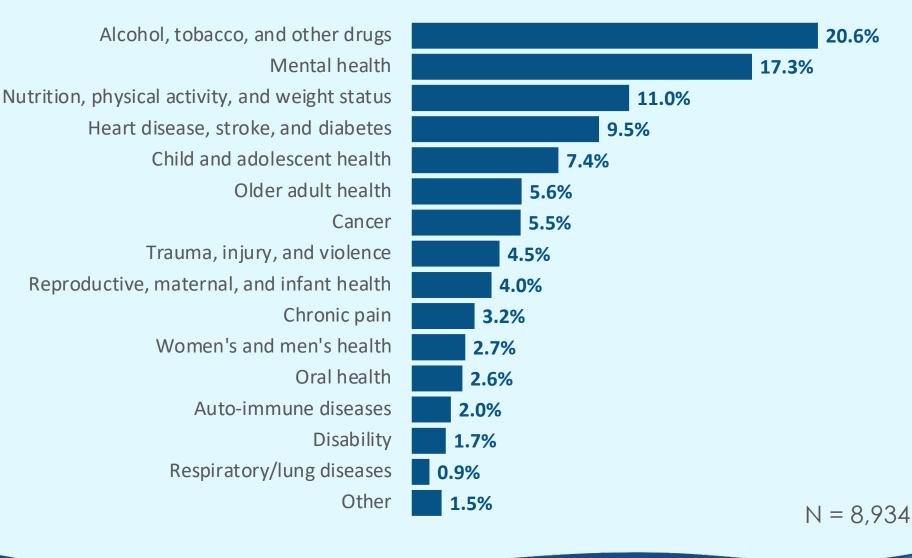


MOST IMPORTANT DISEASE CONDITIONS TO INDIVIDUALS & FAMILIES



Nutrition, physical activity, and weight status Mental health Older adult health Heart disease, stroke, and diabetes Child and adolescent health Chronic pain Auto-immune diseases Alcohol, tobacco, and other drugs Women's and men's health Respiratory/lung diseases Reproductive, maternal, and infant health Trauma, injury, and violence

MOST IMPORTANT DISEASE CONDITIONS IN THE COMMUNITY





Most Important Disease Conditions In the Community By Selected Demographics



Reviewed Top Disease Conditions of Concern by:

- Race
- Ethnicity
- County
- Age
- Language
- Income
- Personal health



ALCOHOL AND DRUG USE

56% OF RESPONDENTS REPORTED THAT ALCOHOL AND DRUG USE WAS ONE OF THE MOST IMPORTANT DISEASE CONDITIONS IN THE COMMUNITY.

37

<u>Higher</u> concern among:

- Jefferson County (64%)
- 65-84 years old (60%)
- American Indian or Alaska Native (60%)
- Two or more races (60%)
- Race not listed (58%)
- English-only speakers (58%)
- Non-Hispanic/Latino(a)/Latinx (58%)
- Healthy people (57%)
- White or Caucasian (57%)
- Aged 25-64 (57%)
- People who speak English and another language (56%)

Lower concern among:

- Asian or Asian American (37%)
- 85 or older (38%)
- Klamath County (38%)
- Black or African American (38%)
- 18-24 years old (40%)
- Non-English speakers (40%)
- Crook County (43%)
- Unhealthy people (48%)
- Hispanic/Latino(a)/Latinx (48%)
- Native Hawaiian or Pacific Islander (50%)

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• Deschutes County (56%)

Bold indicates significantly more or less than the reference groups (majority) Healthy = self reported very healthy, healthy, or somewhat healthy

MENTAL HEALTH

52% OF RESPONDENTS REPORTED THAT MENTAL HEALTH WAS ONE OF THE MOST IMPORTANT DISEASE CONDITIONS IN THE COMMUNITY.

<u>Higher</u> concern among:

- Income <u>></u> \$75,000
 - \$75,000-\$99,999 (56%)
 - \$100,000-\$124,999 (63%)
 - <u>></u> \$125,000 (64%)
- Deschutes County (59%)
- Two or more races (59%)
- 25-64 years old (58%)
- Non-Hispanic/Latino(a)/Latinx (57%)
- White or Caucasian (55%)
- English-only speakers (54%)
- Healthy people (53%)

Bold indicates significantly more or less than the reference groups (majority)

Healthy = self reported very healthy, healthy, or somewhat healthy

Lower concern among:

- Klamath County (21%)
- 85 or older (21%)
- Non-English speakers (22%)
- Black or African American (25%)
- 18-24 years old (30%)
- Asian or Asian American (31%)
- Native Hawaiian or Pacific Islander (31%)
- American Indian or Alaska Native (34%)
- Crook County (35%)
- Hispanic/Latino(a)/Latinx (35%)
- Jefferson County (41%)
- Income < \$75,000
 - < \$15,000 (48%)
 - \$15,000-\$24,999 (42%)
 - \$25,000-\$34,999 (46%)
 - \$35,000-\$49,9999 (41%)
 - \$50,000-\$74,999 (51%)
- Race not listed (42%)
- Unhealthy people (45%)
- People who speak English and another language (46%)

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65-84 years old (46%)



OLDER ADULT HEALTH

17% OF RESPONDENTS REPORTED THAT OLDER ADULT HEALTH WAS ONE OF THE MOST IMPORTANT DISEASE CONDITIONS IN THE COMMUNITY.

<u>Higher</u> concern among:

- > 65 years old
 - 65-84 years old (30%)
 - <u>></u> 85 years old (32%)
- Asian or Asian American (24%)
- Non-Hispanic/Latino(a)/Latinx (18%)
- White or Caucasian (18%)
- English-only speakers (18%)

Lower concern among:

- People who speak English and another language (7%)
- Race not listed (8%)
- Two or more races (9%)
- < 65 years old</p>
 - 18-24 years old (10%)
 - 25-64 years old (11%)
- Hispanic/Latino(a)/Latinx (11%)
- Non-English speakers (13%)
- Native Hawaiian or Pacific Islander (13%)
- American Indian or Alaska Native (14%)
- Black or African American (16%)

Bold indicates significantly more or less than the reference groups (majority) Healthy = self reported very healthy, healthy, or somewhat healthy

Central Oregon Community Health Survey 2023

Crook County



Background

- Online and paper-based survey
- 3,835 total respondents
 - 315 respondents from Crook County

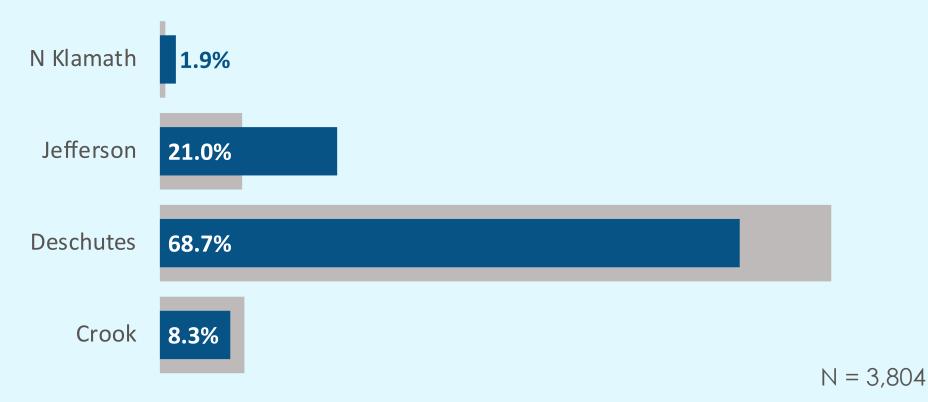


Demographics



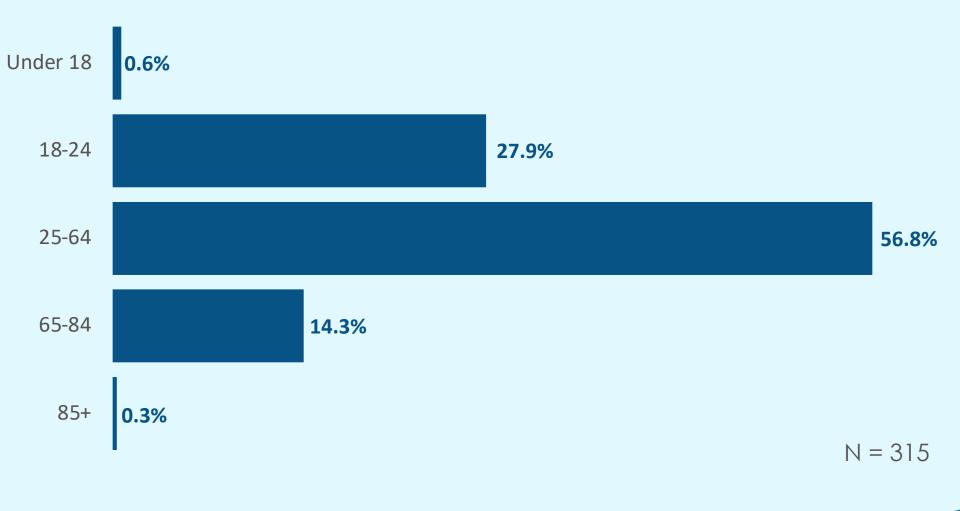
PERCENT RESPONSE BY COUNTY COMPARED TO POPULATION

Population (2021) Response



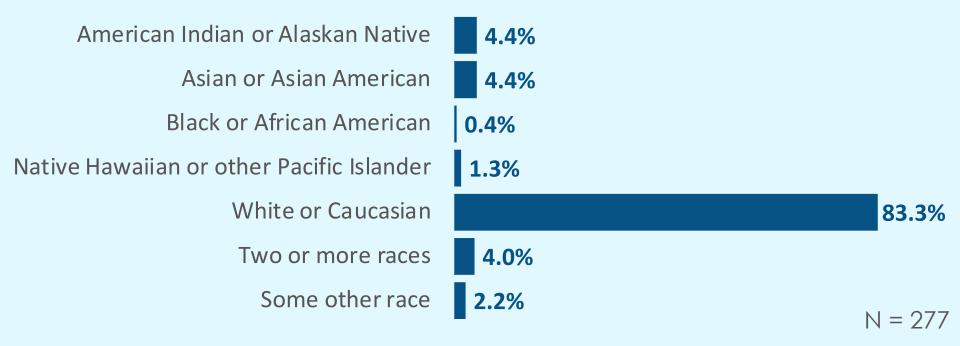


PERCENT RESPONSE BY AGE





PERCENT RESPONSE BY RACE



PERCENT RESPONSE BY ETHNICITY

 Non-Hispanic/Latino(a)/Latinx
 65.8%

 Hispanic/Latino(a)/Latinx
 34.2%

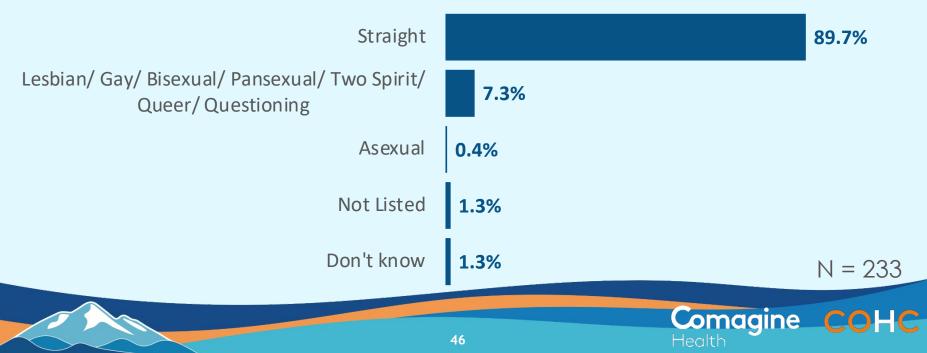
 N = 231

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GENDER



SEXUAL ORIENTATION



PERCENT RESPONSE BY LANGUAGE



PERCENT RESPONSE BY LANGUAGE SPOKEN AT HOME



HOUSEHOLD INCOME



HOUSEHOLD SIZE



HOUSING SITUATION

	67.2%
20.9%	
6.6%	
1.6%	
1.2%	
2.0%	
0.4%	N = 243



HEARD ABOUT THIS SURVEY FROM A COMMUNITY ORGANIZATION



50

Other (please specify)

10.7%

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N = 150

Supports



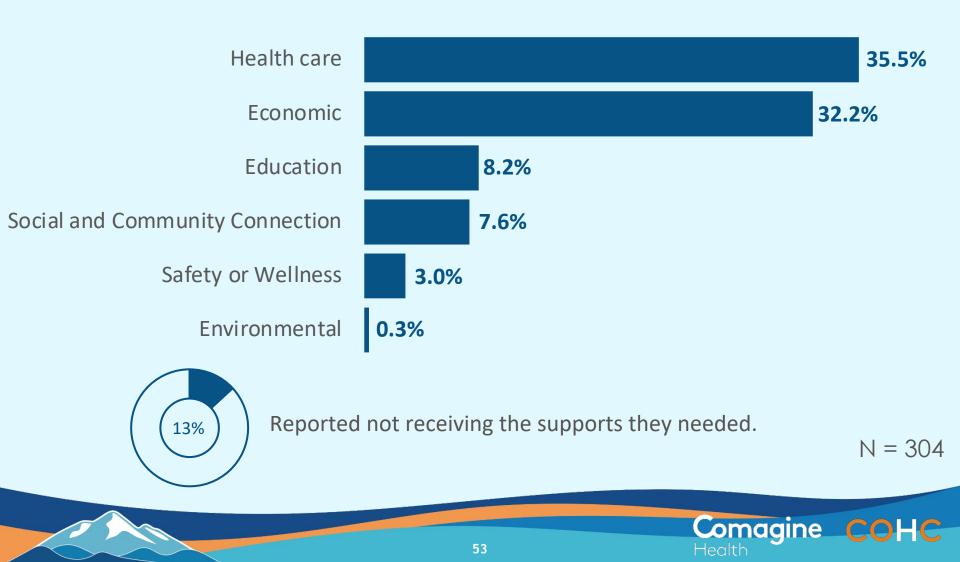
Support Examples from the Survey

- Economic supports: safe workplace, job stability, good paying job
- Education supports: childcare, good schools, school-based resources
- Health care supports: specialty health care, mental health care, doctors, clinics, hospitals, public health
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- Social and community connection supports: opportunities for involvement in public decision-making, arts and cultural centers, faith-based centers an/or organizations, summer youth camps
- Environmental supports: air quality, water quality, walkability, extreme heat

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Health

MOST IMPORTANT SUPPORTS RECEIVED



Among people that received supports, they thought they were:

Easy to get

Respectful

Health care Environmental Social and Community Safety or Wellness Economic Education

54.2%
52.9%
48.8%
46.7%
20.0%
19.8%

High quality

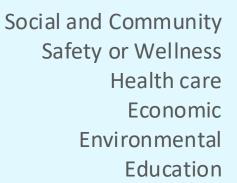
Education	64.4%	
Economic	48.0%	
Health care	43.1%	
Safety or Wellness	36.7%	
Environmental	35.3%	
Social and Community	22.0%	

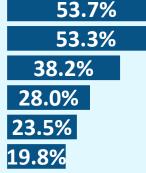
Affordable

Environmental	47.1%	N = 17
Safety or Wellness	40.0%	N = 30
Health care	35.4%	N = 144
Social and Community	29.3%	N = 41
Economic	16.8%	N = 125
Education	13.9%	N = 101

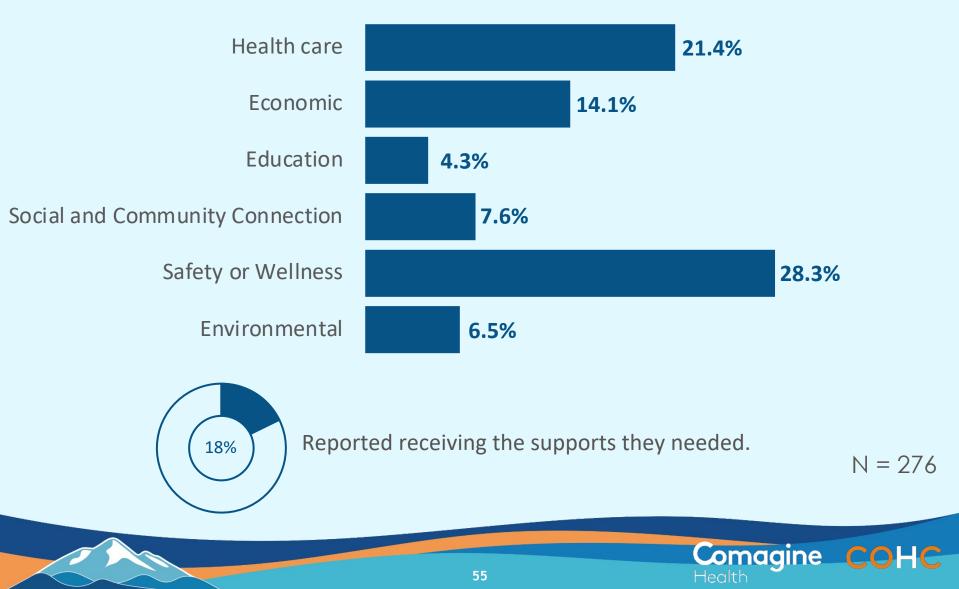
The N's for each social support are the same across the four graphs.

Comagine





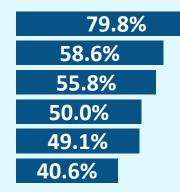
MOST IMPORTANT SUPPORT <u>NOT</u> RECEIVED



Among people who <u>did not</u> receive supports, they thought they were:

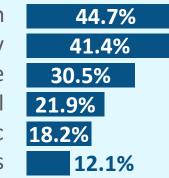
Not easy to get

Safety or Wellness Social or Community Health Care Education Economic Environmental



Not affordable





Not high quality

Not respectful

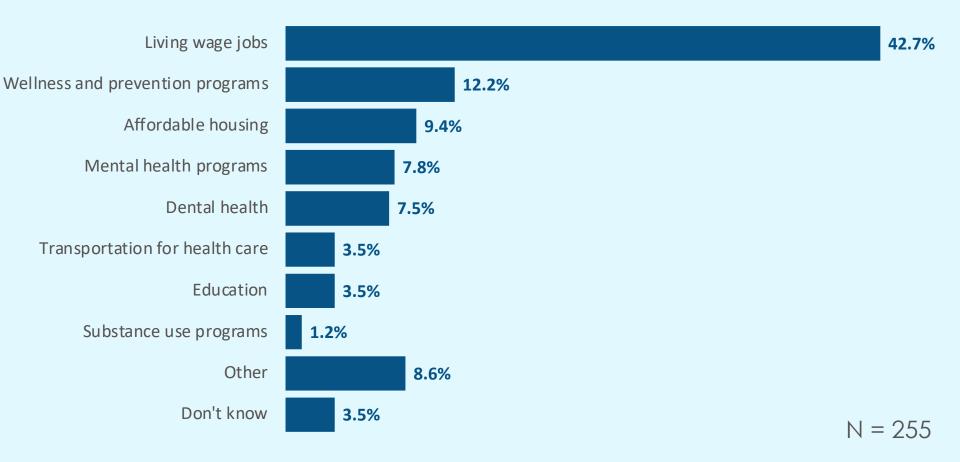
Social or Community	39.1%	Social or Community	34.5	% N = 87
Health Care	23.2%	Education	21.1%	N = 38
Economic	18.2%	Economic	7.4%	N = 55
Education	13.2%	Safety or Wellness	7.3%	N = 99
Environmental	12.5%	Health Care	3.0%	N = 95
Safety or Wellness	7.1%	Environmental		N = 32

56

The N's for each social support are the same across the four graphs.

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ASPECTS TO IMPROVE QUALITY OF LIFE

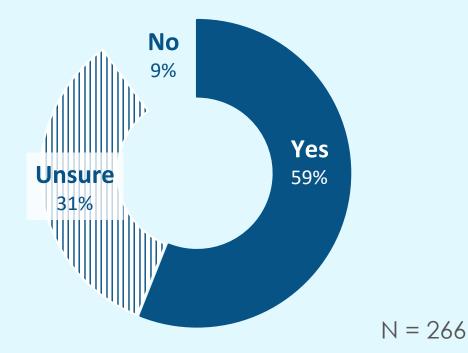




Health Care

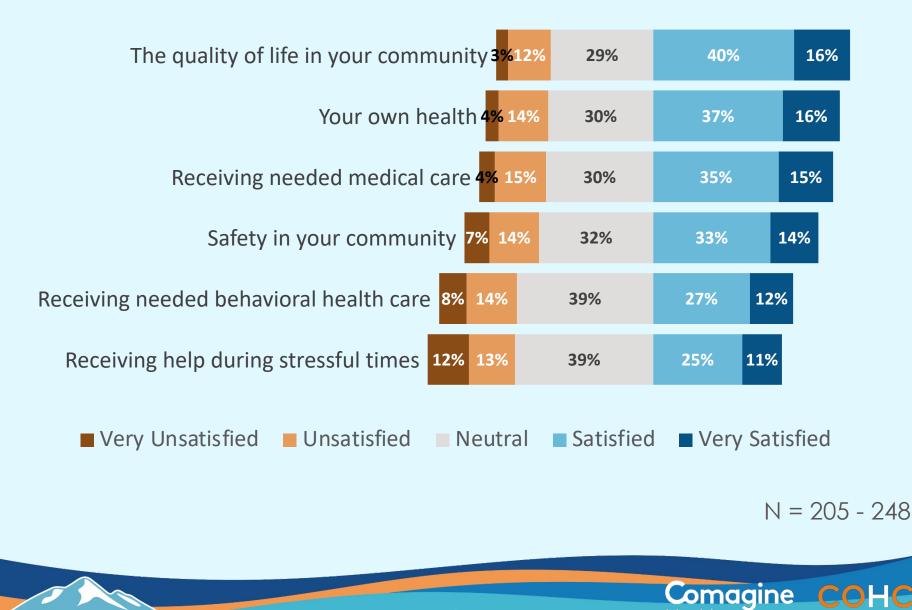


PERCENTAGE THAT TRUST HEALTH CARE SETTINGS





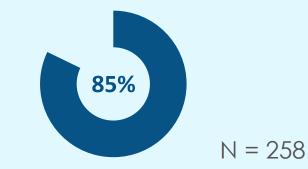
LEVEL OF SATISFACTION WITH:



60



PERCENTAGE THAT HAVE A PLACE TO GO FOR DENTAL CARE



DENTAL CARE RECEIVED IS:



LOCATIONS FOR SERVICES AND RESOURCES:

MEDICAL

4.8%

7.7%

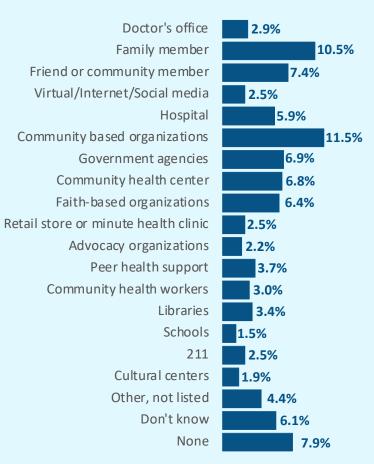
8.5%

6.9%

Doctor's office Family member Friend or community member Virtual/Internet/Social media Hospital Community based organizations 2.5% Government agencies Community health center 4.9% Faith-based organizations 2.2% Retail store or minute health clinic 3.2% Advocacy organizations 3.5% Peer health support 1.1% Community health workers 1.4% Libraries 0.9% Schools 2.8% 1.5% 211 Cultural centers 1.4% Other, not listed 3.7% Don't know 2.9% 2.6% None

25.6% 11.9%

NON-MEDICAL



N = 592



N = 649

LOCATIONS FOR SERVICES AND RESOURCES:

MEDICAL

NON-MEDICAL

Doctor's office		25.6%	Community based organizations	11.5%
Hospital	11.9%		Government agencies	10.5%
Community health center	8.5%		Family member	7.4%
Family member	7.7%		Virtual/Internet/Social media	6.9%
Virtual/Internet/Social media	6.9%		Friend or community member	6.8%
Friend or community member	4.9%		Faith-based organizations	6.4%
Government agencies	4.8%		Community health center	5.9%
Retail store or minute health clinic	3.5%		Advocacy organizations	3.7%
Community health workers	3.2%		Schools	3.4%
Peer health support	2.8%		Libraries	3.0%
Community based organizations	2.5%		Doctor's office	2.9%
Faith-based organizations	2.2%		Community health workers	2.5%
Cultural centers	1.5%		Cultural centers	2.5%
211	1.4%		Hospital	2.5%
Libraries	1.4%	F	Retail store or minute health clinic	2.2%
Advocacy organizations	1.1%		211	1.9%
Schools	0.9%		Peer health support	1.5%
Other, not listed	3.7%		Other, not listed	4.4%
Don't know	2.9%		Don't know	6.1%
None	2.6%		None	7.9%

N = 592

DHC

Comagine Health



63

RECEIVES SERVICES WHERE THEY LIVE



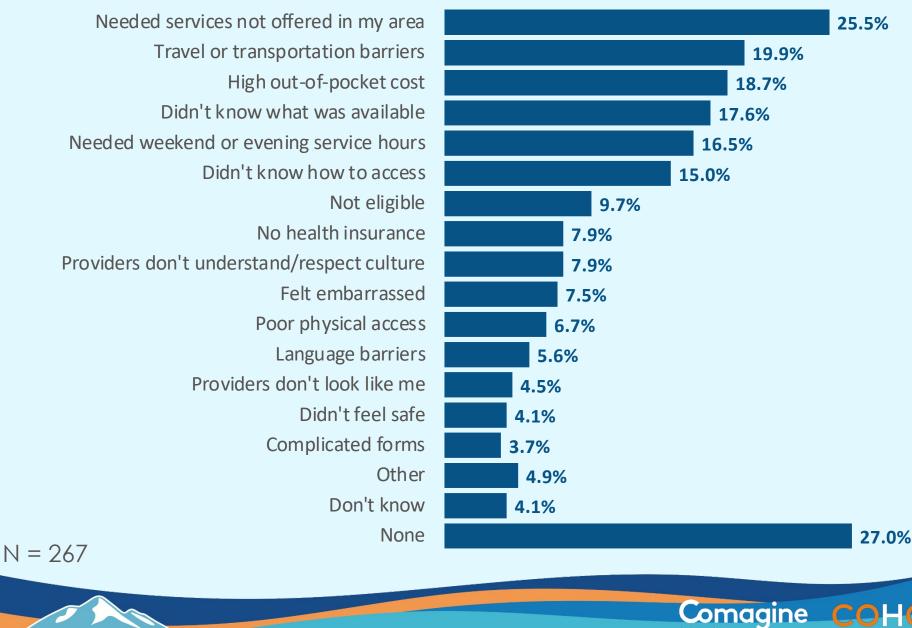
N = 241

WHY PEOPLE DON'T ACCESS SERVICES WHERE THEY LIVE

Long wait	13.7%	
Lack of trust or previous bad experience	12.6%	
High cost	9.5%	
Transportation issues	7.4%	
No insurance or not accepted	7.4%	
Inconvenient hours of operation	6.3%	
Didn't know where to go	5.3%	
Language or cultural issues	5.3%	
No childcare	1.1%	
Technology challenges	1.1%	
Other	3	80.5%
N = 95		



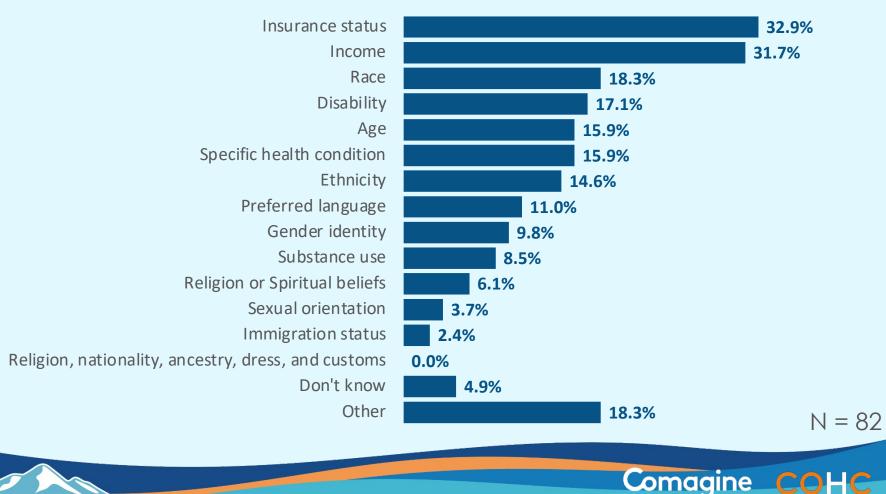
BARRIERS TO ACCESSING SERVICES



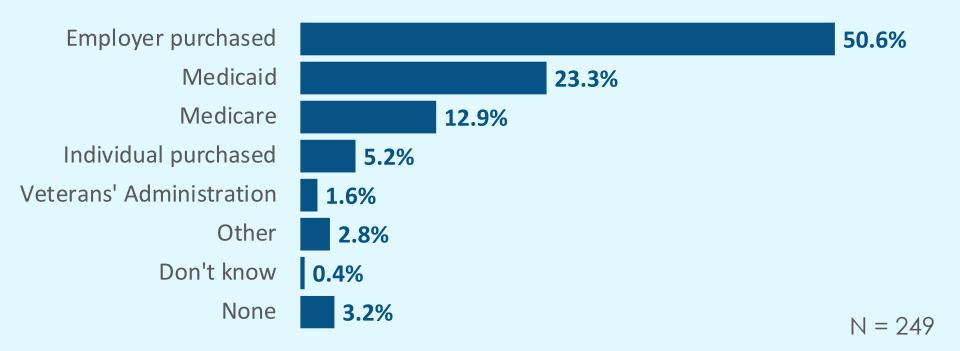
34% OF PEOPLE AVOIDED OR DELAYED IMPORTANT HEALTH CARE SERVICES BECAUSE OF FEAR OR DISCOMFORT.

N = 268

FACTORS IMPACTING FEAR OR DISCOMFORT RESULTING IN AN AVOIDANCE OR DELAY OF HEALTH CARE

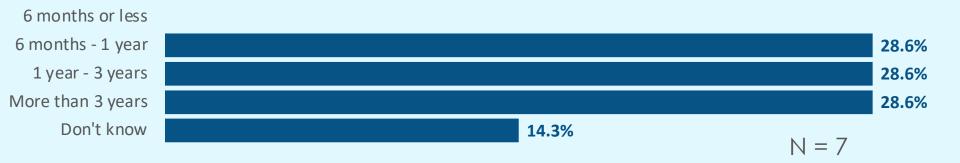


PRIMARY SOURCE OF HEALTH INSURANCE

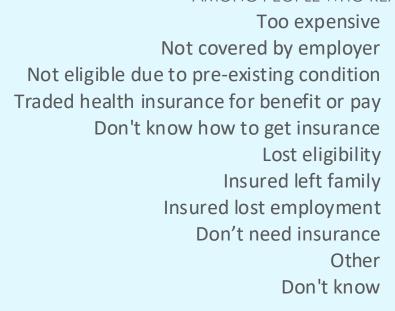


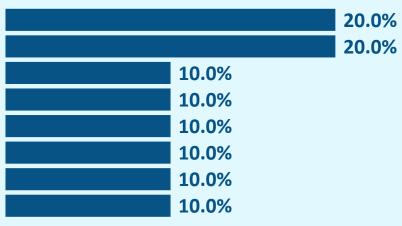


DURATION WITHOUT HEALTH INSURANCE AMONG PEOPLE WHO REPORTED NOT HAVING INSURANCE



REASONS FOR BEING UNINSURED AMONG PEOPLE WHO REPORTED NOT HAVING INSURANCE





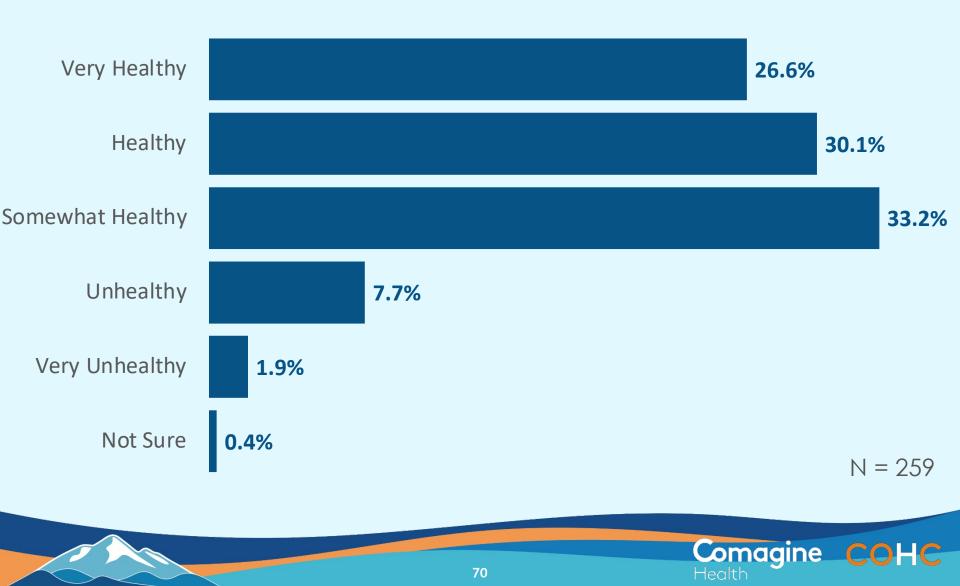
N = 10

Comagine

Health Conditions

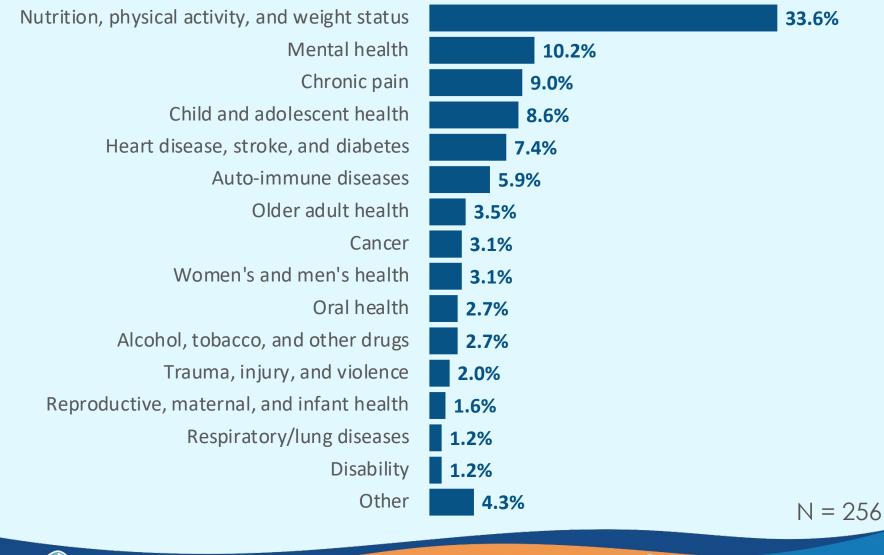


HEALTH RATING



MOST IMPORTANT DISEASE CONDITIONS TO INDIVIDUALS &

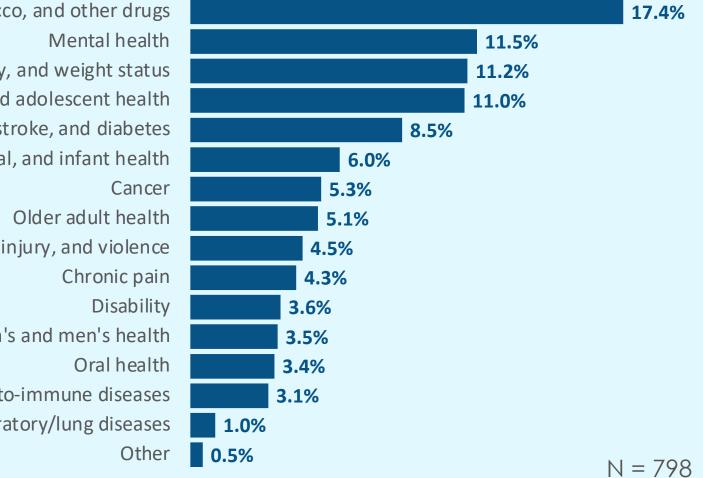
FAMILIES



Comagine

MOST IMPORTANT DISEASE CONDITIONS IN THE COMMUNITY

72



Alcohol, tobacco, and other drugs Nutrition, physical activity, and weight status Child and adolescent health Heart disease, stroke, and diabetes Reproductive, maternal, and infant health Trauma, injury, and violence Women's and men's health Auto-immune diseases Respiratory/lung diseases

Comagine

Central Oregon Community Health Survey 2023

Deschutes County



Agenda

- 1. Survey Background
- 2. Survey Results
 - a) Demographics
 - b) Supports
 - c) Health Care

Comagine Health

С

3. Discussion

Background

- Online and paper-based survey
- 3,835 total respondents
 - 2,608 respondents from Deschutes County

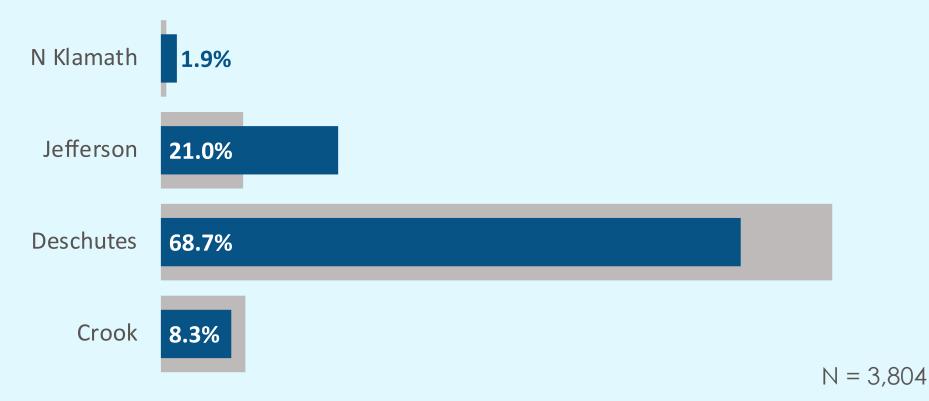


Demographics



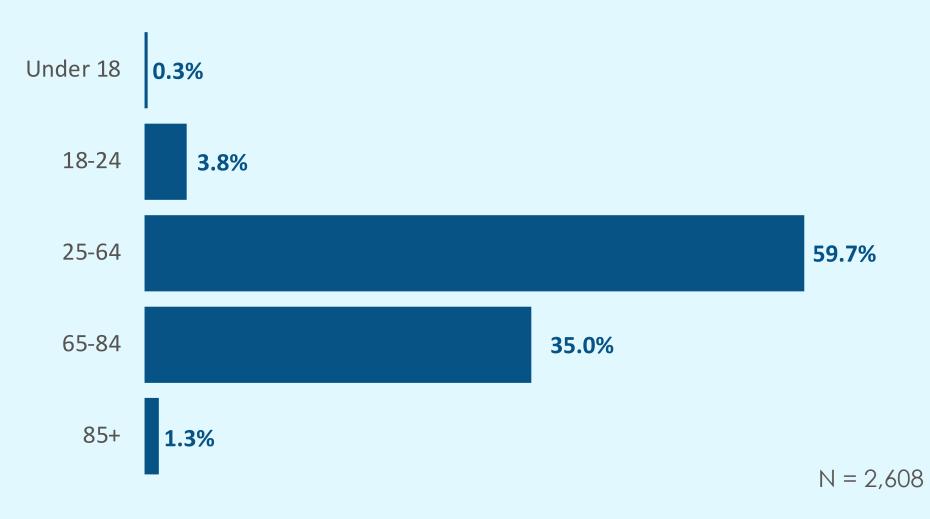
PERCENT RESPONSE BY COUNTY COMPARED TO POPULATION

Population (2021) Response



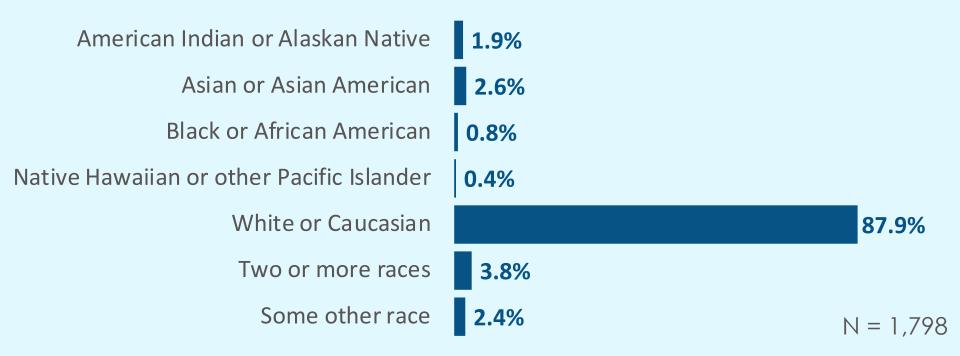


PERCENT RESPONSE BY AGE

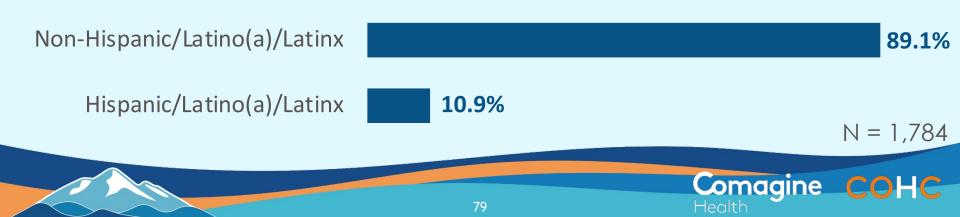




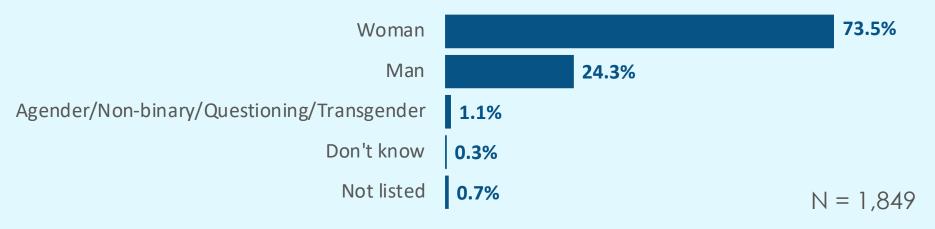
PERCENT RESPONSE BY RACE



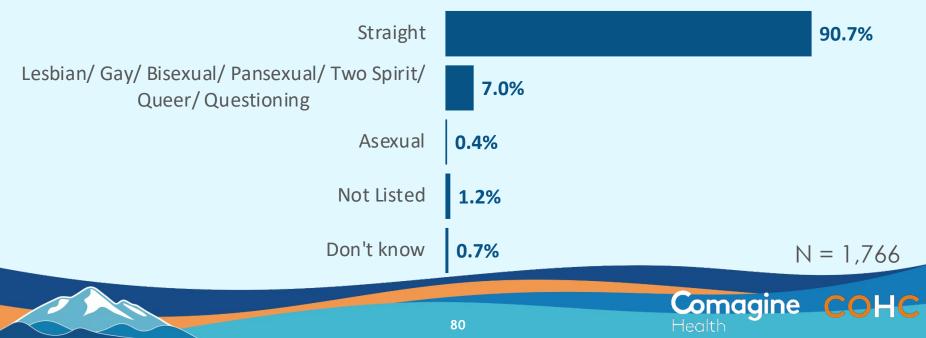
PERCENT RESPONSE BY ETHNICITY



GENDER



SEXUAL ORIENTATION



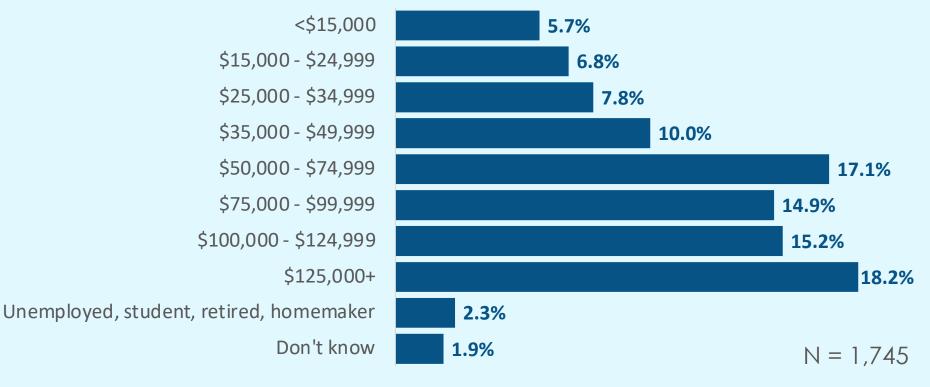
PERCENT RESPONSE BY LANGUAGE



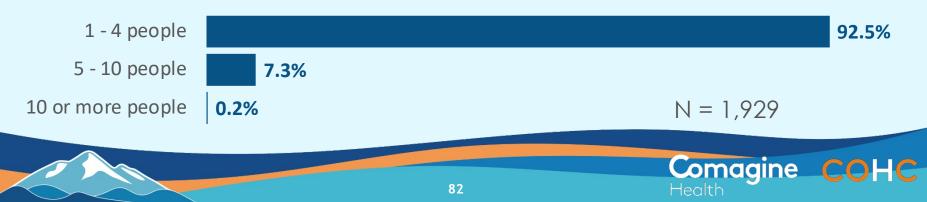
PERCENT RESPONSE BY LANGUAGE SPOKEN AT HOME



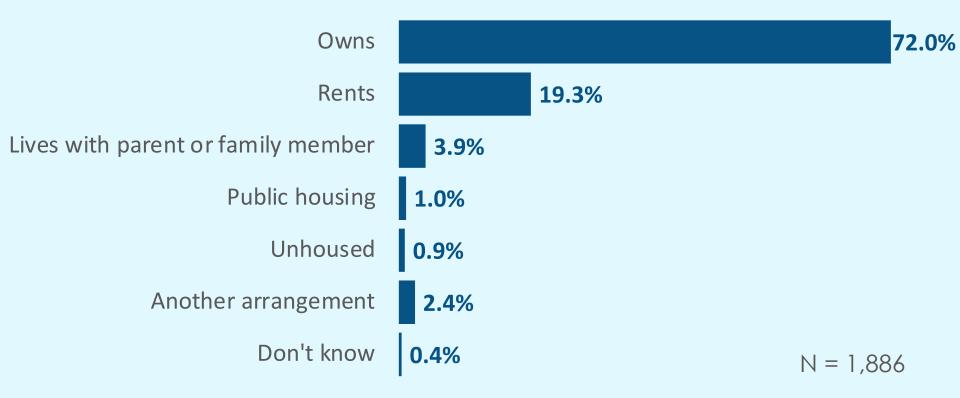
HOUSEHOLD INCOME



HOUSEHOLD SIZE



HOUSING SITUATION



83

Comagine

HEARD ABOUT THIS SURVEY FROM A COMMUNITY ORGANIZATION

59%

N = 1,565

COMMUNITY AGENCY THAT REFERRED RESPONDENT TO SURVEY

Deschutes County Health Services		40.6%
Mosaic Community Health	7.2%	
PacificSource	3.9%	
St. Charles Health System	3.6%	
Latino Community Association	2.9%	
Ellipse Theatre Company	2.6%	
Advantage Dental	2.5%	
Central Oregon Diversity, Equity, & Inclusion	2.4%	
Jefferson County Public Health	2.1%	
Central Oregon Intergovernmental Council	1.8%	
BestCare Treatment Services	1.2%	
Central Oregon Independent Practice Association	1.0%	
High Desert Education Service District	0.8%	
Crook County Public Health	0.7%	
Summit Health	0.3%	
Filipino American Association of the High Desert	0.2%	
Other (please specify)	26.3%	N = 923
		11 720

Comagine COHC Health

Supports



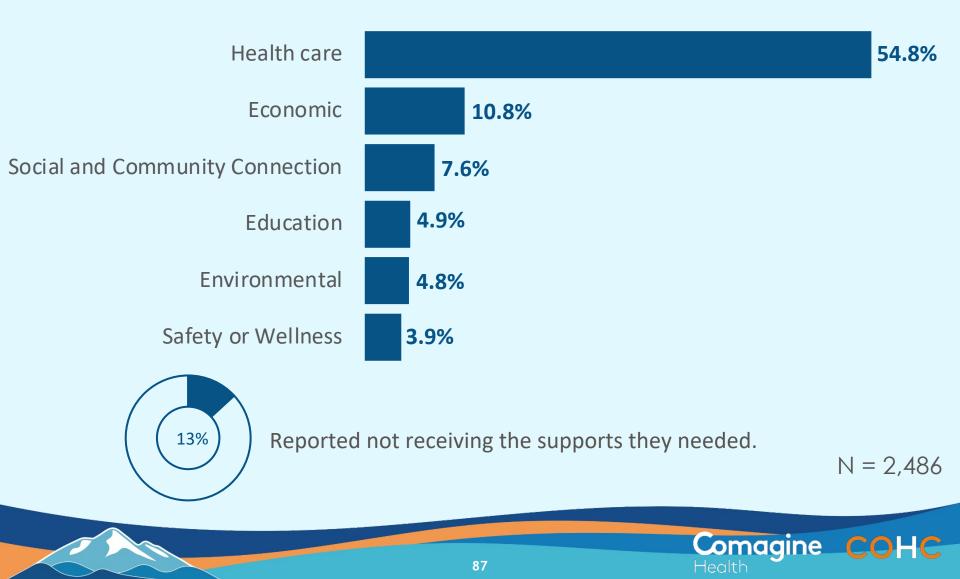
Support Examples from the Survey

- Economic supports: safe workplace, job stability, good paying job
- Education supports: childcare, good schools, school-based resources
- Health care supports: specialty health care, mental health care, doctors, clinics, hospitals, public health
- **Safety or wellness supports:** community, safety, housing, grocery stores, parks, transportation, internet
- Social and community connection supports: opportunities for involvement in public decision-making, arts and cultural centers, faith-based centers an/or organizations, summer youth camps
- Environmental supports: air quality, water quality, walkability, extreme heat

omagine

Health

MOST IMPORTANT SUPPORTS RECEIVED



Among people that received supports, they thought they were:

Easy to get



Respectful



High quality



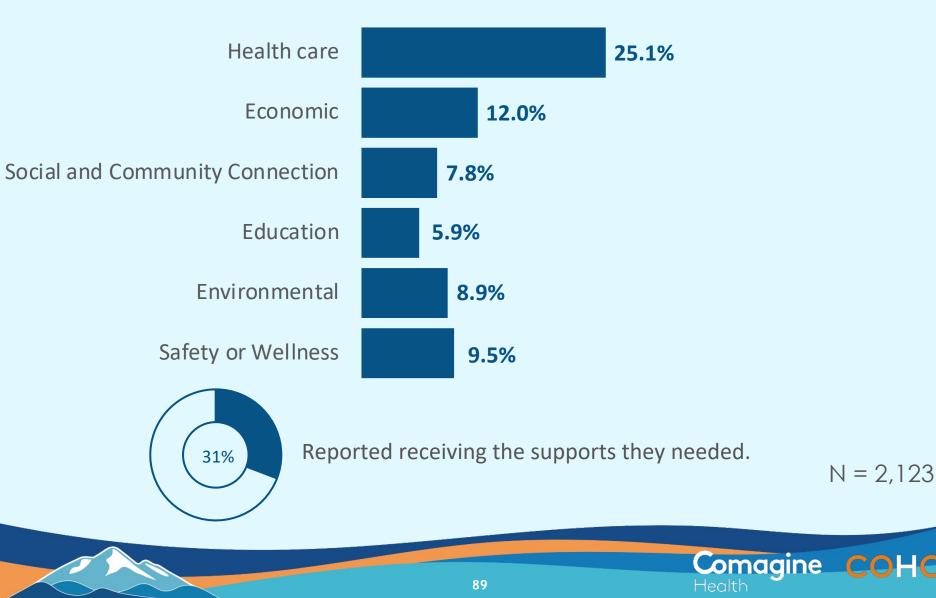
Affordable

Education	38.2%	N = 272
Social and Community	37.1%	N = 439
Health care	36.9%	N = 1,717
Safety or Wellness	32.5%	N = 360
Environmental	30.4%	N = 342
Economic	20.7%	N = 449

The N's for each social support are the same across the four graphs.

Comagine

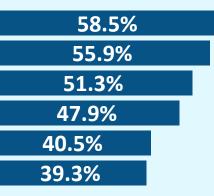
MOST IMPORTANT SUPPORT <u>NOT</u> RECEIVED



Among people who <u>did not</u> receive supports, they thought they were:

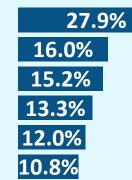
Not easy to get

Health Care Economic Education Social or Community Safety or Wellness Environmental

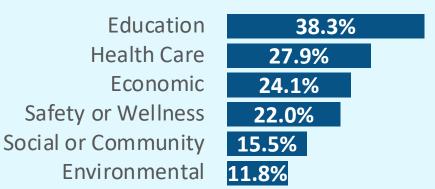


Not high quality

Education Health Care Safety or Wellness Environmental Social or Community Economic



Not affordable



Not respectful

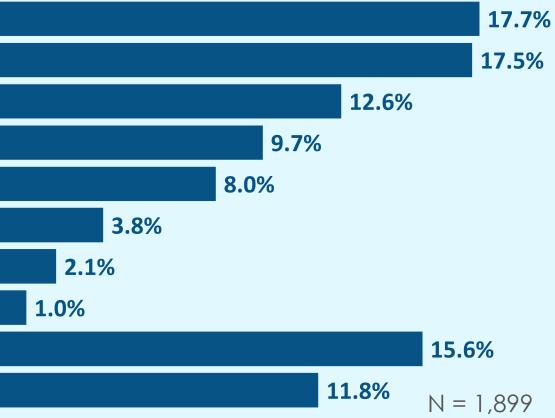
Social or Community	6.9%	N = 317
Education	6.6%	N = 240
Economic	5.8%	N = 399
Safety or Wellness	5.0%	N = 422
Health Care	4.6%	N = 767
Environmental	0.5%	N = 399

The N's for each social support are the same across the four graphs.

Comagine

ASPECTS TO IMPROVE QUALITY OF LIFE

Living wage jobs Wellness and prevention programs Affordable housing Mental health programs Dental health Transportation for health care Education Substance use programs Other Don't know

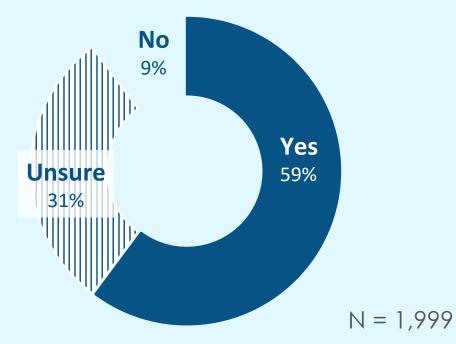


Comagine

Health Care

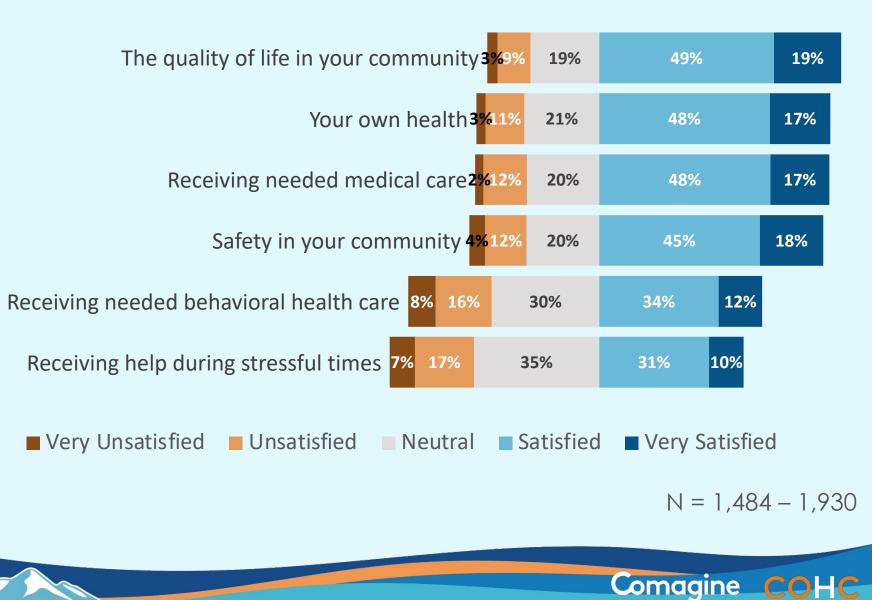


PERCENTAGE THAT TRUST HEALTH CARE SETTINGS

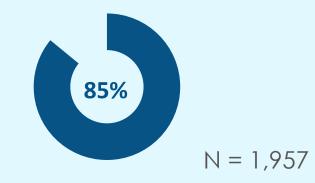




LEVEL OF SATISFACTION WITH:



PERCENTAGE THAT HAVE A PLACE TO GO FOR DENTAL CARE



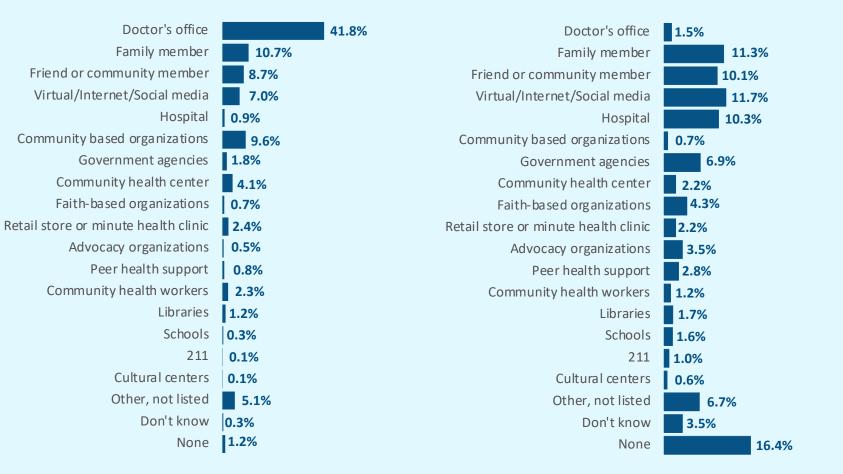
DENTAL CARE RECEIVED IS:



LOCATIONS FOR SERVICES AND RESOURCES:

MEDICAL

NON-MEDICAL



N = 3,927





LOCATIONS FOR SERVICES AND RESOURCES:

MEDICAL

NON-MEDICAL

Doctor's office		41.8% Friend or community member	11.7%
Family member	10.7%	Family member	11.3%
Hospital	9.6%	Community based organizations	10.3%
Virtual/Internet/Social media	8.7%	Virtual/Internet/Social media	10.1%
Friend or community member	7.0%	Government agencies	6.9%
Community health center	4.1%	Faith-based organizations	4.3%
Retail store or minute health clinic	2.4%	Advocacy organizations	3.5%
Peer health support	2.3%	Libraries	2.8%
Government agencies	1.8%	Retail store or minute health clinic	2.2%
Community health workers	1.2%	Community health center	2.2%
Community based organizations	0.9%	Community health workers 1.7%	
Libraries	0.8%	Schools	1.6%
Faith-based organizations	0.7%	Doctor's office 1.5%	
Advocacy organizations	0.5%	Peer health support 1.2%	
Schools	0.3%	211 1.0%	
211	0.1%	Hospital 0.7%	
Cultural centers	0.1%	Cultural centers 0.6%	
Other, not listed	5.1%	Other, not listed 6.7%	
Don't know	0.3%	Don't know	3.5%
None	1.2%	None	16.4%

97

N = 3,927

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RECEIVES SERVICES WHERE THEY LIVE

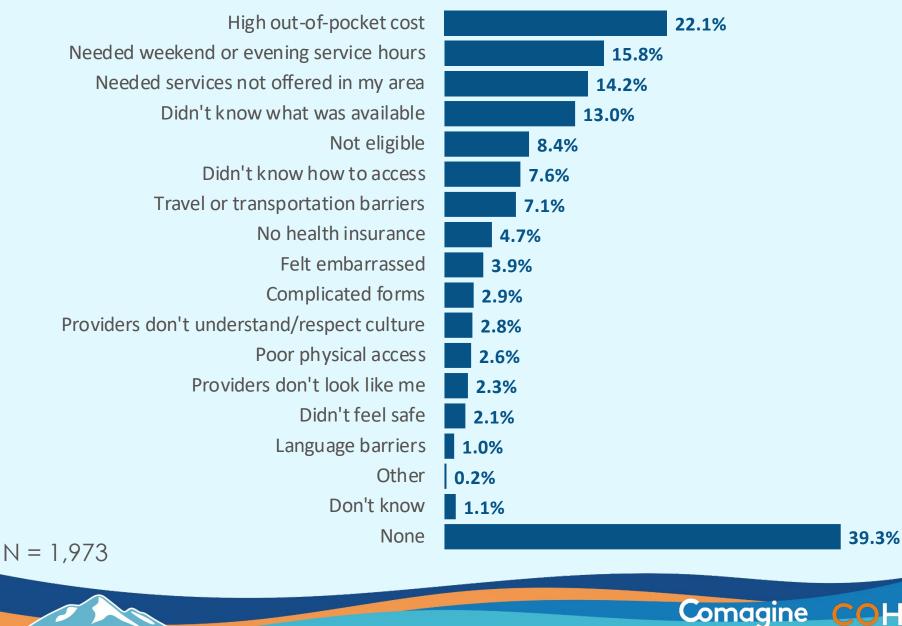


N = 1,867

WHY PEOPLE DON'T ACCESS SERVICES WHERE THEY LIVE

High cost	13.2%	
Long wait	12.6%	
Language or cultural issues	9.3%	
Lack of trust or previous bad experience	8.5%	
No insurance or not accepted	8.0%	
Inconvenient hours of operation	5.2%	
Transportation issues	4.9%	
Didn't know where to go	1.9%	
No childcare	1.1%	
Technology challenges	0.3%	
N = 364 Other		34.9%
	98	Comagine COHC Health

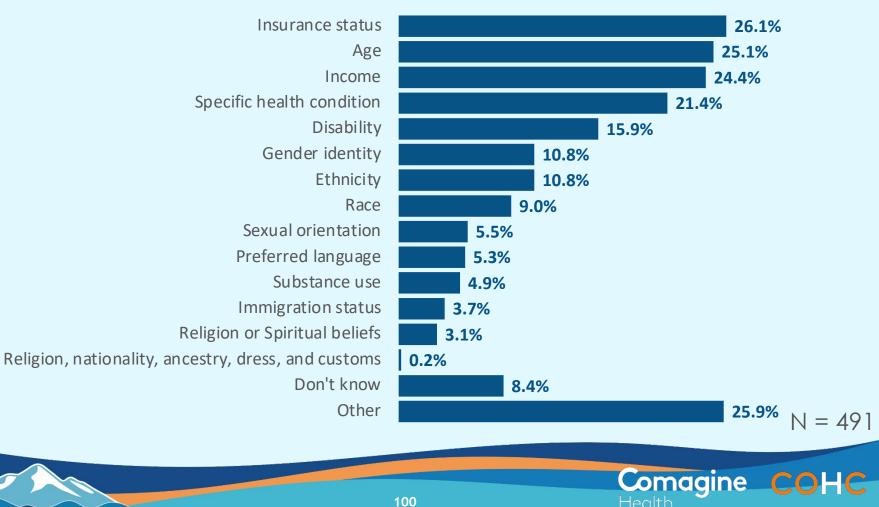
BARRIERS TO ACCESSING SERVICES



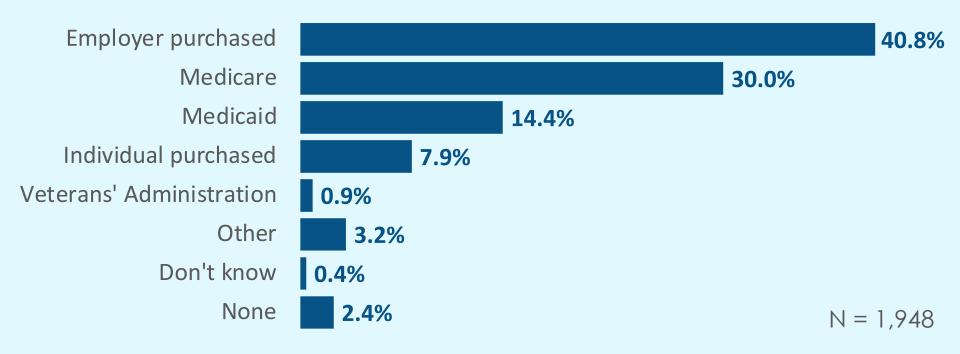
26% OF PEOPLE AVOIDED OR DELAYED IMPORTANT HEALTH CARE SERVICES BECAUSE OF FEAR OR DISCOMFORT.

N = 2,011

FACTORS IMPACTING FEAR OR DISCOMFORT RESULTING IN AN AVOIDANCE OR DELAY OF HEALTH CARE



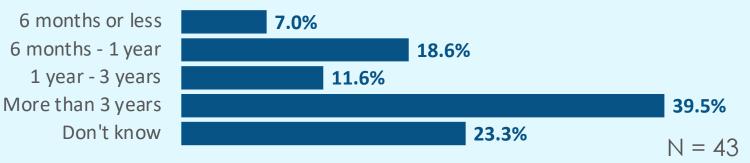
PRIMARY SOURCE OF HEALTH INSURANCE





DURATION WITHOUT HEALTH INSURANCE

AMONG PEOPLE WHO REPORTED NOT HAVING INSURANCE



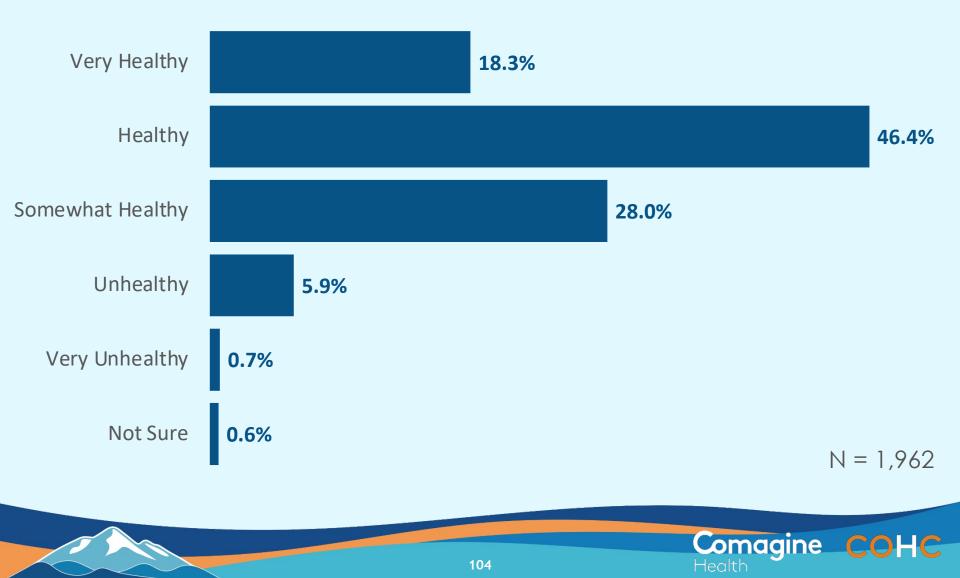
REASONS FOR BEING UNINSURED AMONG PEOPLE WHO REPORTED NOT HAVING INSURANCE



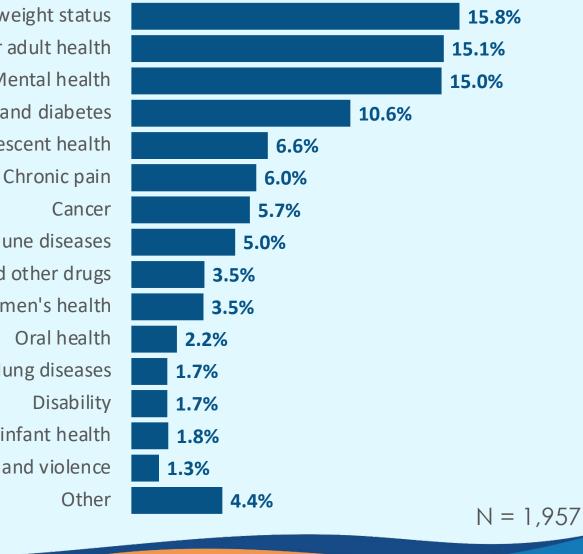
Health Conditions



HEALTH RATING



MOST IMPORTANT DISEASE CONDITIONS TO INDIVIDUALS & FAMILIES

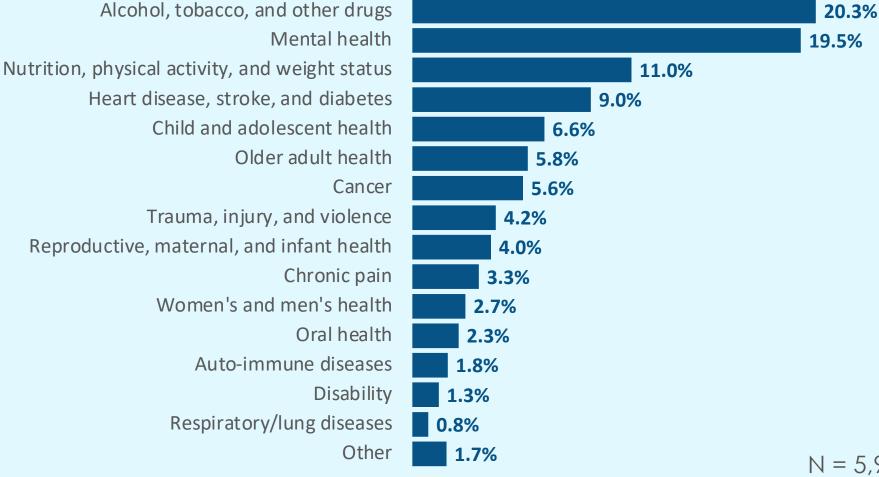


Comagine

Nutrition, physical activity, and weight status Older adult health Mental health Heart disease, stroke, and diabetes Child and adolescent health Auto-immune diseases Alcohol, tobacco, and other drugs Women's and men's health Respiratory/lung diseases Reproductive, maternal, and infant health Trauma, injury, and violence

105

MOST IMPORTANT DISEASE CONDITIONS IN THE COMMUNITY



106

N = 5,946

Comagine

Central Oregon Community Health Survey 2023

Northern Klamath County



Agenda

- 1. Survey Background
- 2. Survey Results
 - a) Demographics
 - b) Supports
 - c) Health Care
- 3. Discussion



Background

- Online and paper-based survey
- 3,835 total respondents
 - 72 respondents from Northern Klamath County

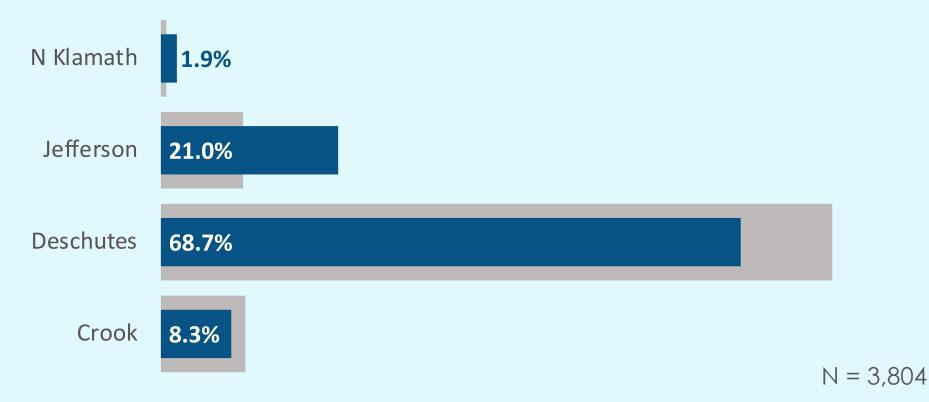


Demographics



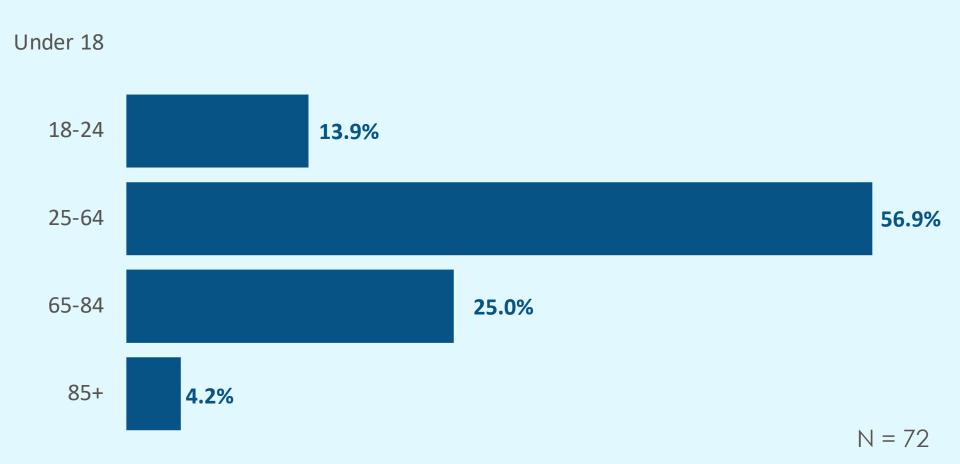
PERCENT RESPONSE BY COUNTY COMPARED TO POPULATION

Population (2021) Response



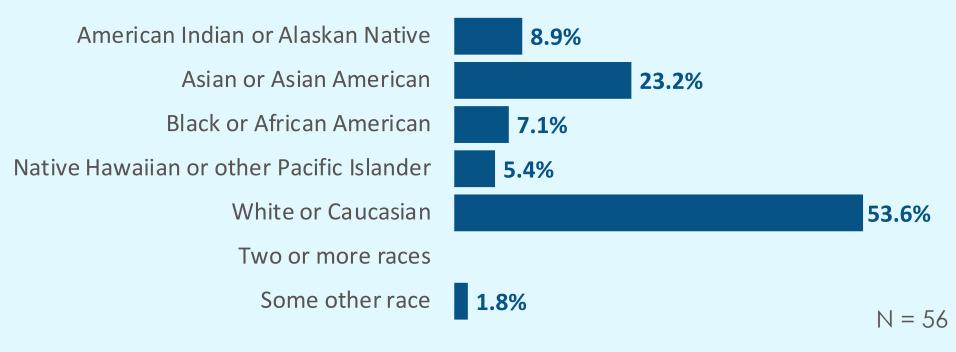


PERCENT RESPONSE BY AGE

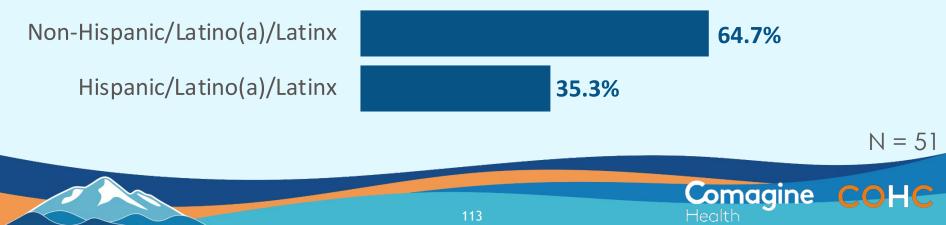




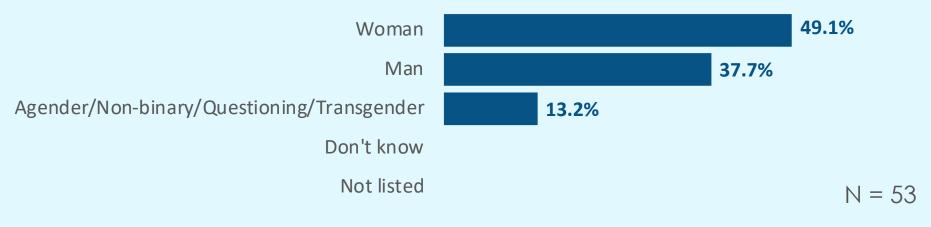
PERCENT RESPONSE BY RACE



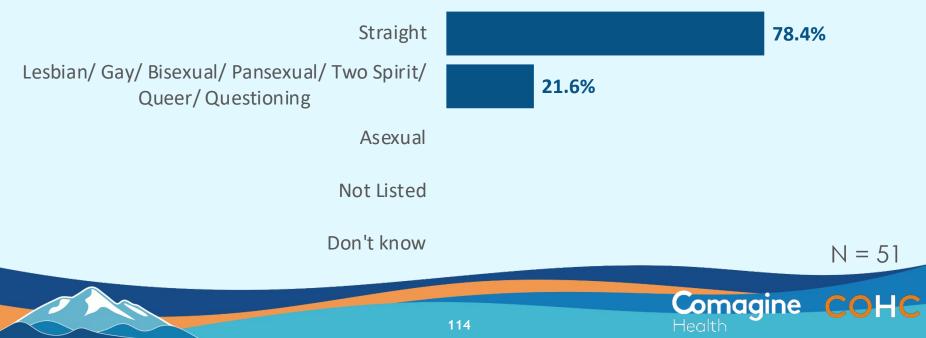
PERCENT RESPONSE BY ETHNICITY



GENDER



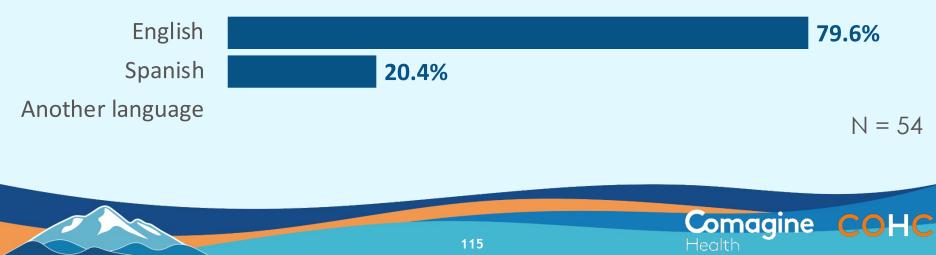
SEXUAL ORIENTATION



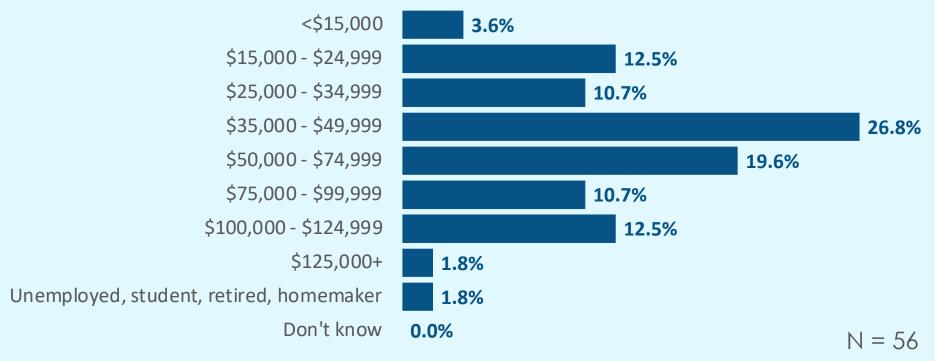
PERCENT RESPONSE BY LANGUAGE



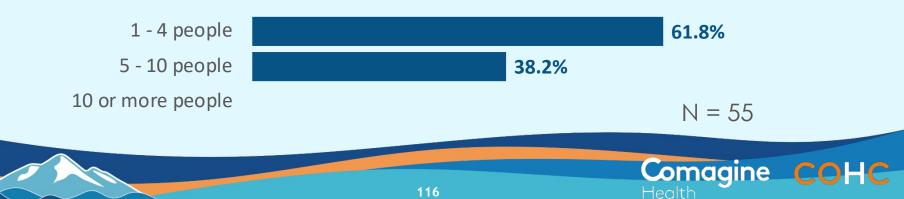
PERCENT RESPONSE BY LANGUAGE SPOKEN AT HOME



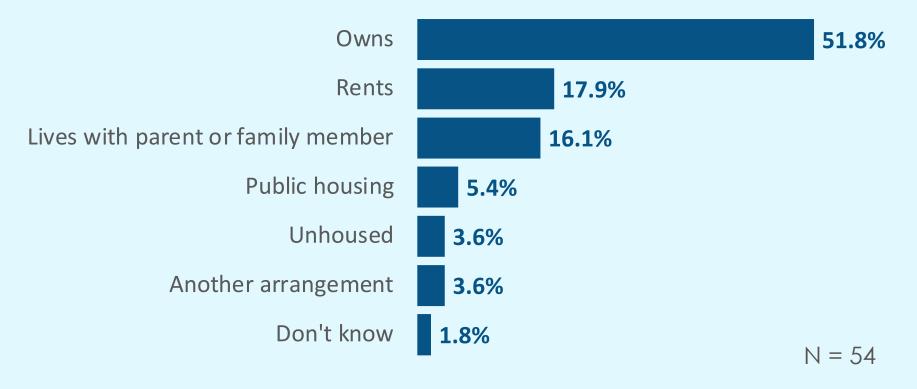
HOUSEHOLD INCOME



HOUSEHOLD SIZE



HOUSING SITUATION





HEARD ABOUT THIS SURVEY FROM A COMMUNITY ORGANIZATION

58%	COMMUNITY AGENCY 1	THAT REF	ERRED RE	SPONDEN ⁻ TO SURVE	-
	Central Oregon Diversity, Equity, & Inclusion				26.7%
	BestCare Treatment Services				26.7%
N = 52	Central Oregon Independent Practice Association		10.0%		-
-	Latino Community Association		6.7%		
	Central Oregon Intergovernmental Council		6.7%		
	St. Charles Health System	3.3%	•		
	PacificSource	3.3%	•		
	Filipino American Association of the High Desert	3.3%	•		
	Deschutes County Health Services	3.3%	•		
	Advantage Dental	3.3%	•		
	Summit Health				
	Mosaic Community Health				
	Jefferson County Public Health				
	High Desert Education Service District				
	Ellipse Theatre Company				
	Crook County Public Health				
	Other (please specify)		6.7%		N = 30



Supports



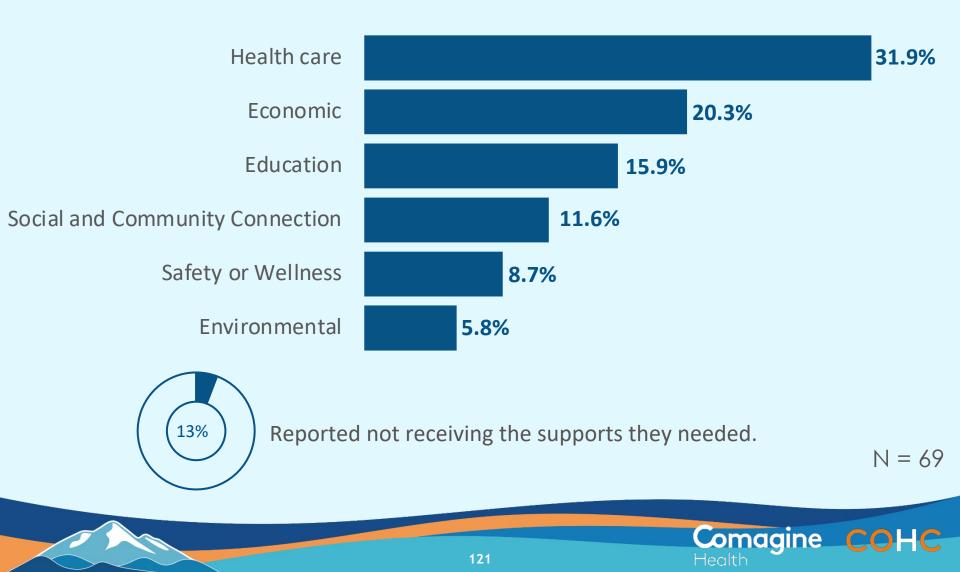
Support Examples from the Survey

- Economic supports: safe workplace, job stability, good paying job
- Education supports: childcare, good schools, school-based resources
- Health care supports: specialty health care, mental health care, doctors, clinics, hospitals, public health
- **Safety or wellness supports:** community, safety, housing, grocery stores, parks, transportation, internet
- Social and community connection supports: opportunities for involvement in public decision-making, arts and cultural centers, faith-based centers an/or organizations, summer youth camps
- Environmental supports: air quality, water quality, walkability, extreme heat

omagine

Health

MOST IMPORTANT SUPPORTS RECEIVED

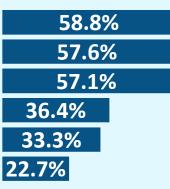


Among people that received supports, they thought they were:

Easy to get

Respectful

Social and Community Health care Safety or Wellness Education Environmental Economic



High quality

Environmental Economic Safety or Wellness Health care Social and Community Education

	66.7%	
1	54.5%	
	42.9%	
	42.4%	
,	41.2%	
	31.8%	

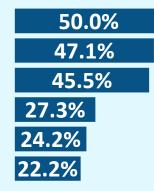
Affordable

Health care	42.4%	N = 33
Social and Community	41.2%	N = 17
Safety or Wellness	35.7%	N = 14
Education	27.3%	N = 22
Economic	22.7%	N = 22
Environmental	11.1%	N = 9

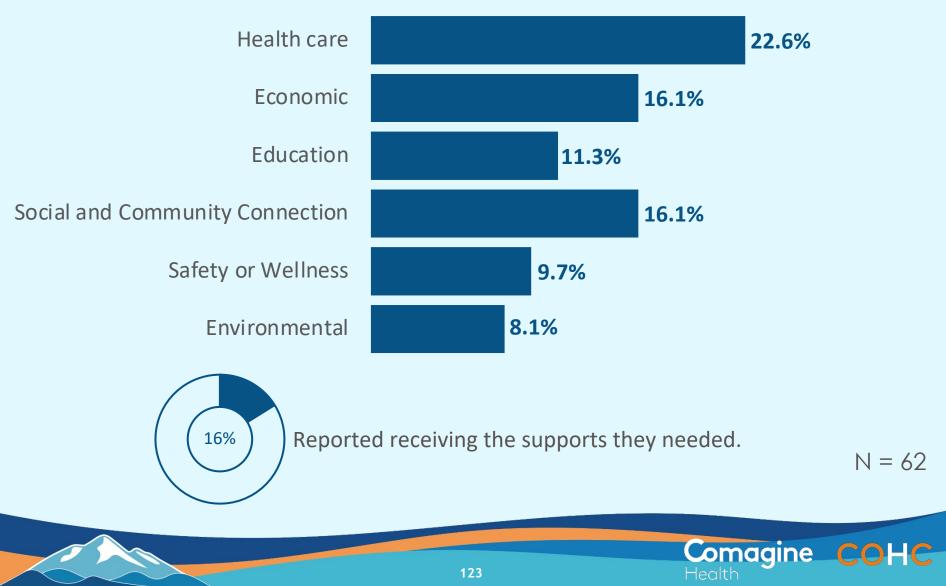
The N's for each social support are the same across the four graphs.

Comagine

Safety or Wellness Social and Community Economic Education Health care Environmental



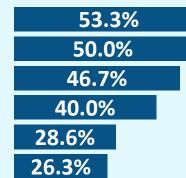
MOST IMPORTANT SUPPORT NOT RECEIVED



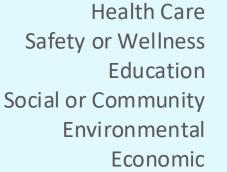
Among people who <u>did not</u> receive supports, they thought they were:

Not easy to get





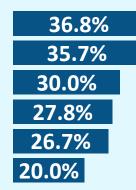
Not affordable



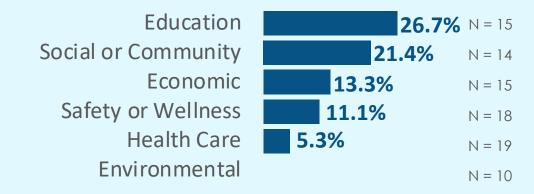


Not high quality

Health Care Social or Community Environmental Safety or Wellness Economic Education



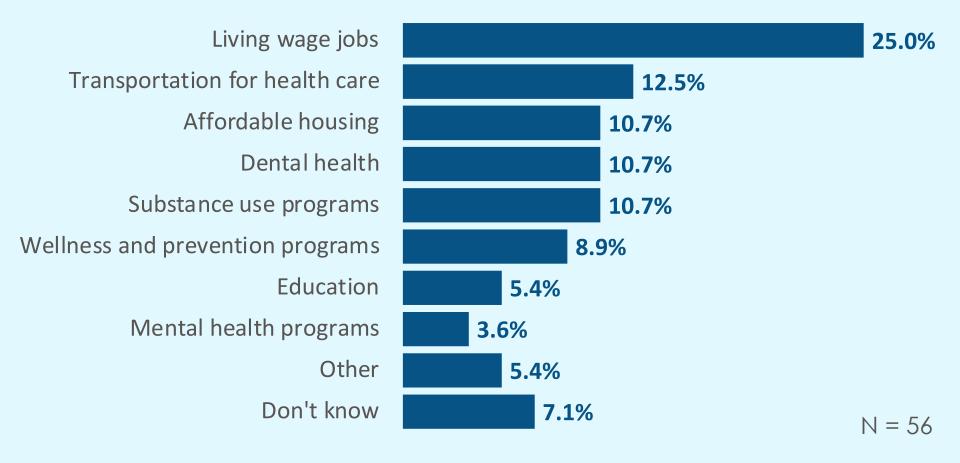
Not respectful



The N's for each social support are the same across the four graphs.



ASPECTS TO IMPROVE QUALITY OF LIFE

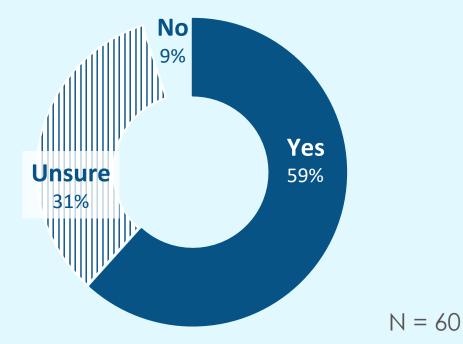




Health Care

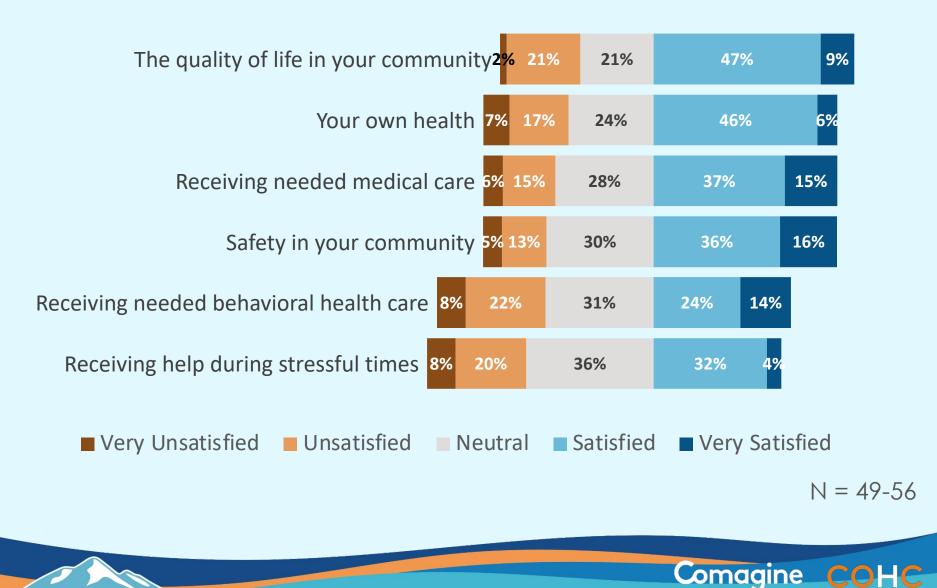


PERCENTAGE THAT TRUST HEALTH CARE SETTINGS

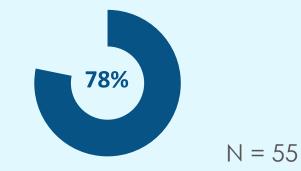




LEVEL OF SATISFACTION WITH:



PERCENTAGE THAT HAVE A PLACE TO GO FOR DENTAL CARE



DENTAL CARE RECEIVED IS:

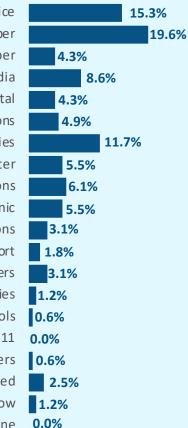


LOCATIONS FOR SERVICES AND RESOURCES:

130

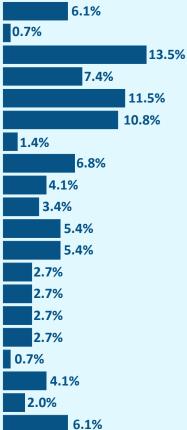
MEDICAL

Doctor's office Family member Friend or community member Virtual/Internet/Social media Hospital Community based organizations Government agencies Community health center Faith-based organizations Retail store or minute health clinic Advocacy organizations Peer health support Community health workers Libraries Schools 211 Cultural centers Other, not listed Don't know None



NON-MEDICAL





N = 148

Comagine



LOCATIONS FOR SERVICES AND RESOURCES:

19.6%

131

15.3%

11.7%

8.6%

6.1%

5.5%

5.5%

4.9%

4.3%

4.3%

3.1%

3.1%

1.8%

2.5%

1.2%

0.6%

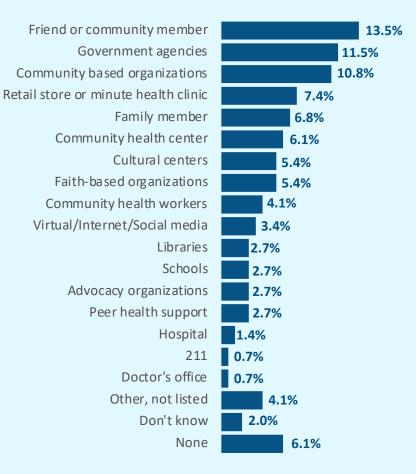
0.6%

1.2%

None

MEDICAL

NON-MEDICAL



Doctor's office Community health center Hospital Retail store or minute health clinic Community health workers Family member Virtual/Internet/Social media Community based organizations Friend or community member Government agencies Peer health support Faith-based organizations Cultural centers Libraries 211 Schools Advocacy organizations Other, not listed Don't know

N = 163

N = 148

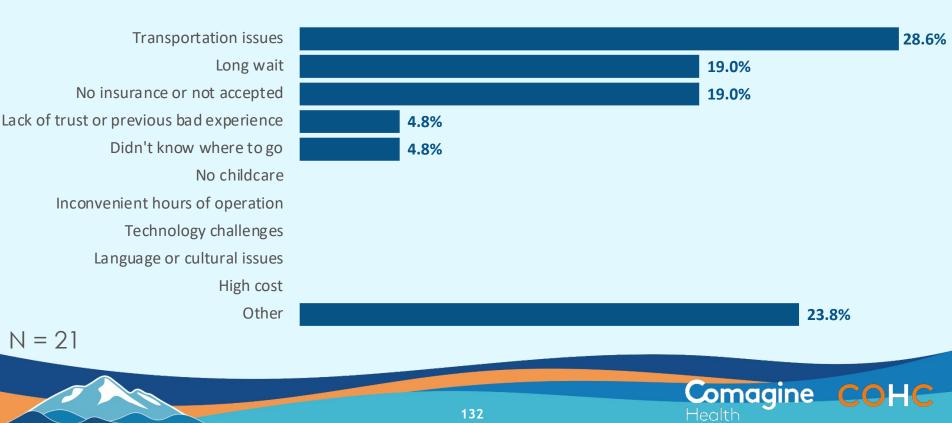


RECEIVES SERVICES WHERE THEY LIVE



N = 53

WHY PEOPLE DON'T ACCESS SERVICES WHERE THEY LIVE



BARRIERS TO ACCESSING SERVICES

Didn't know what was available 23.3% Travel or transportation barriers 21.7% High out-of-pocket cost 15.0% Providers don't understand/respect culture 15.0% Needed weekend or evening service hours 15.0% Poor physical access 15.0% Needed services not offered in my area 13.3% Providers don't look like me 11.7% Didn't know how to access 11.7% Felt embarrassed 6.7% No health insurance 5.0% Not eligible 5.0% Language barriers 5.0% Didn't feel safe 3.3% **Complicated forms** 3.3% Other Don't know 1.7% None 33.3% N = 60Comagine 133

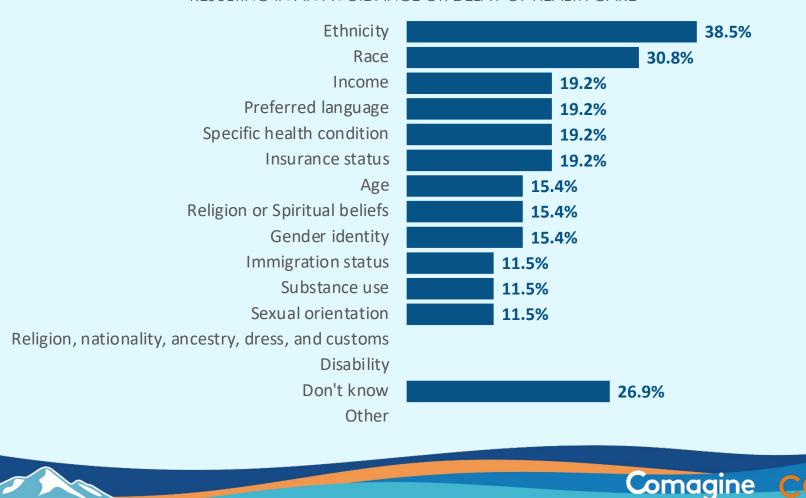
OF PEOPLE <u>AVOIDED OR DELAYED</u> IMPORTANT HEALTH CARE SERVICES BECAUSE OF FEAR OR DISCOMFORT.

N = 60

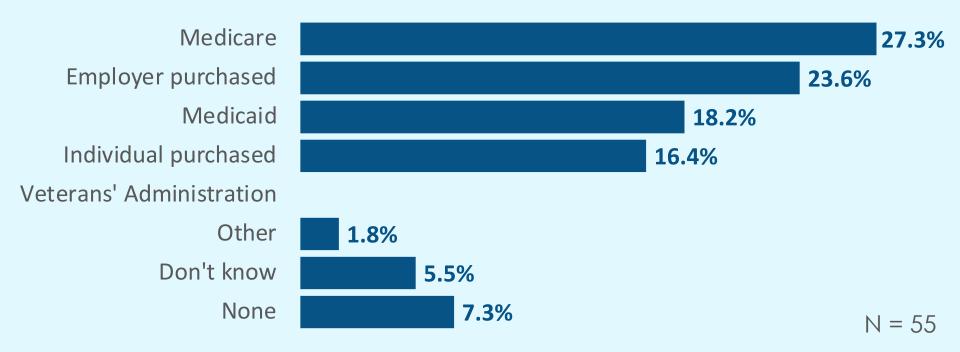
N = 26

FACTORS IMPACTING FEAR OR DISCOMFORT RESULTING IN AN AVOIDANCE OR DELAY OF HEALTH CARE

45%

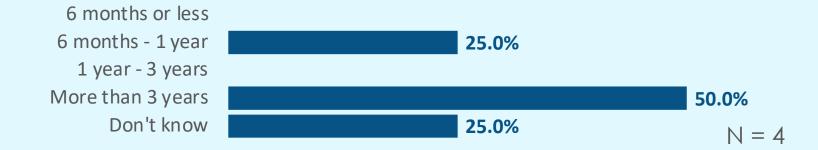


PRIMARY SOURCE OF HEALTH INSURANCE



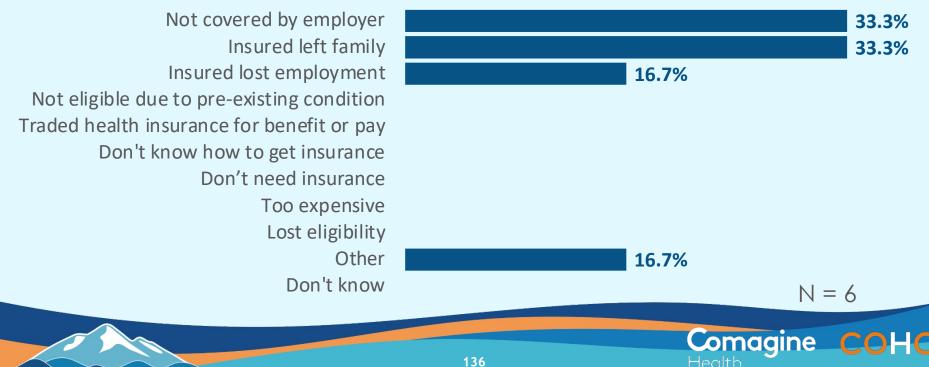


DURATION WITHOUT HEALTH INSURANCE AMONG PEOPLE WHO REPORTED NOT HAVING INSURANCE



REASONS FOR BEING UNINSURED

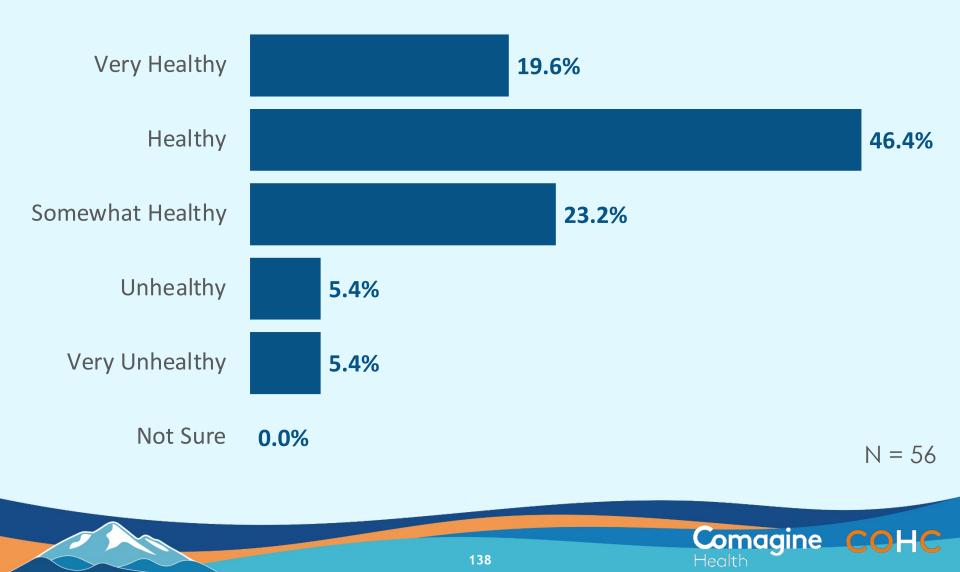




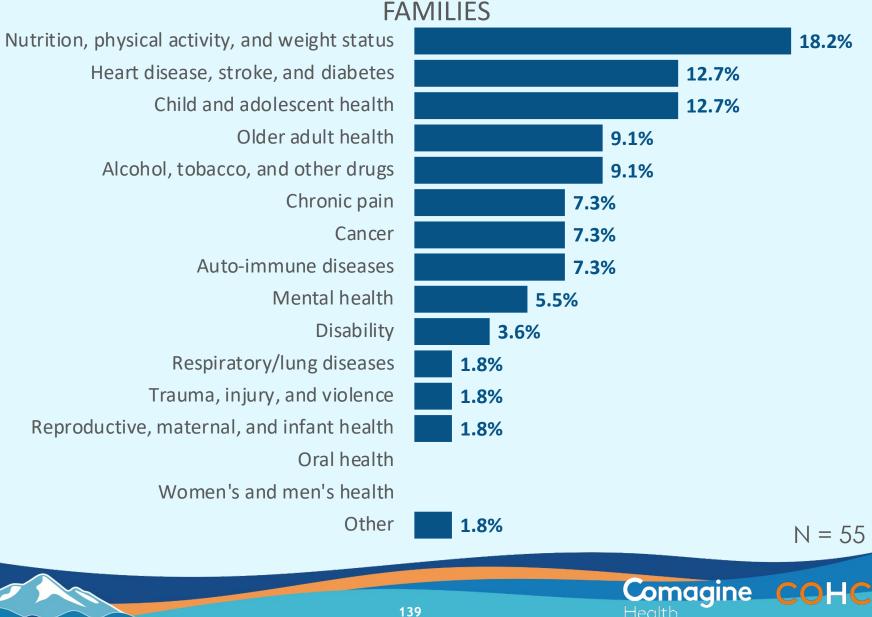
Health Conditions



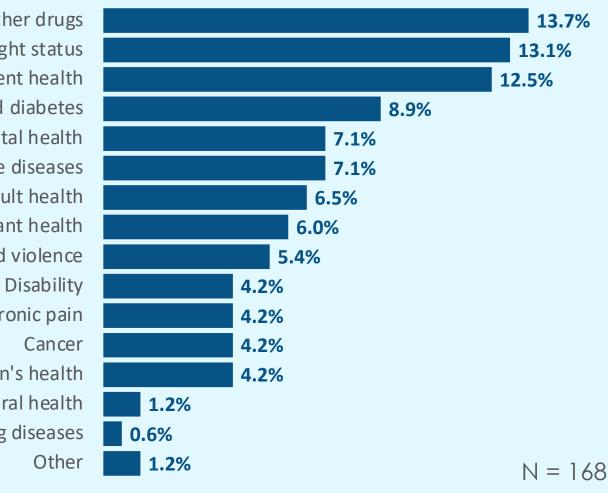
HEALTH RATING



MOST IMPORTANT DISEASE CONDITIONS TO INDIVIDUALS &



MOST IMPORTANT DISEASE CONDITIONS IN THE COMMUNITY



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Alcohol, tobacco, and other drugs Nutrition, physical activity, and weight status Child and adolescent health Heart disease, stroke, and diabetes Mental health Auto-immune diseases Older adult health Reproductive, maternal, and infant health Trauma, injury, and violence Chronic pain Women's and men's health Oral health Respiratory/lung diseases



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