

RHIP and COVID-19 MINI-GRANT PROJECT SUMMARIES

COVID-19 Final Report for La Pine Community Health Center (RHIP) “The Telehealth Patient Healthcare Improvement Project” Reviewed by the Promote Enhanced Physical Health Workgroup



Summary of Results:

- We used this grant to purchase webcams and headsets for our Care Teams (MD's, PA's, FNP's, NP's RN's, MA's).
- The purpose of this was to enhance our patients' and Care Teams' telehealth experience and the quality of the virtual visit.
- The webcams and headsets have enabled our Care Teams to have high-quality visual and auditory contact with patients during virtual visits.
- Headsets enable our Care Team to hear their patients more clearly and assure communications are confidential.
- These technologies have assisted us with improving our telehealth services and the patient experience during the pandemic.
- By upgrading our telehealth equipment, we can provide a better patient and Care Team experience supporting the Quadruple Aim (improve patient health. improve the patient experience, lower cost, improve the clinician experience).

Quote:

“The web cams allowed for us to work better with our patients and see them via video which allowed us to have a better assessment of them. This has been very helpful.”

Tyson Langeliers, PA-C