COVID-19 Final Report for Family Access Network (FAN) (Non-RHIP)

“FAN COVID-19 Response”

Summary of Results:

- This project is a part of the FAN COVID Relief Fund supporting families affected by COVID.
- Funds were used specifically to help families impacted by COVID receive essential resources such as food, utilities, and transportation.
- Through this project, FAN was able to set up a monthly direct payment plan with all of the local city utility departments and local power companies.
- This has allowed FAN advocates to make a pledge payment for a family so utilities/power is not shut-off, with the agreement that FAN will pay all bills once a month.
- These project funds served 146 children and adults in 32 families.
- Each of the 32 families served reported that they were affected by COVID through a loss of job or dramatically reduced hours.
- This includes support of food, transportation, utilities, heating and housing.
- The vast majority of families have been affected through loss of job; however, others have had unique issues, for example a paying roommate leaving due to COVID.

Story/Quote:

A quote from a FAN parent from the October 2020 client survey:

“Our FAN advocate has been such a help. Not just with helping me figure out tough situations but with amount of emotional and mental support. She helps me take a step back and breathe. She lets me know I’m not alone even though I feel at times I am. She advocates for my daughter and me and goes above and beyond doing so. She makes it clear that she isn’t just doing this because it’s her job. She really cares!”

*Order of projects is by final report submission date  Published January 2021