

## RHIP and COVID-19 MINI-GRANT PROJECT SUMMARIES

### COVID-19 Final Report for La Pine Community Health Center (RHIP)

#### “The Behavioral Health COVID-19 Telehealth Project”

Reviewed by the Behavioral Health: Increase Access & Coordination Workgroup



#### Summary of Results:

- The Telehealth Project enabled La Pine Community Health Center’s (LCHC) Behavioral Health (BH) providers to work with their patients remotely keeping both the clients and staff safe from contracting the COVID-19 virus.
- Telehealth also allowed more flexibility as patients sequestered during the COVID-19 and following the Social Distancing requirements.
- Patients of LCHC are experiencing additional or new situations that are requiring consultation with the BH providers.
- By implementing this project during the beginning of the pandemic then continuing as the restrictions were relaxed, LCHC continued to serve the BH patients more easily, conveniently and in the patients’ preferred setting.

#### Quote:

“Because of the COVID-19 pandemic, many of my patients felt very uncomfortable coming to the clinic for our visits. Additionally, transportation is an ongoing issue. Telehealth provided, and continues to provide, a safe alternative to in-person visits. Patients who participated in a telehealth visit expressed satisfaction and gratitude that telehealth was and is an option for Behavioral Health consultations. After many months of isolation, it was important for me to be able to touch base with my patients and "see" how they were doing.” Beth - Behavioral Health provider